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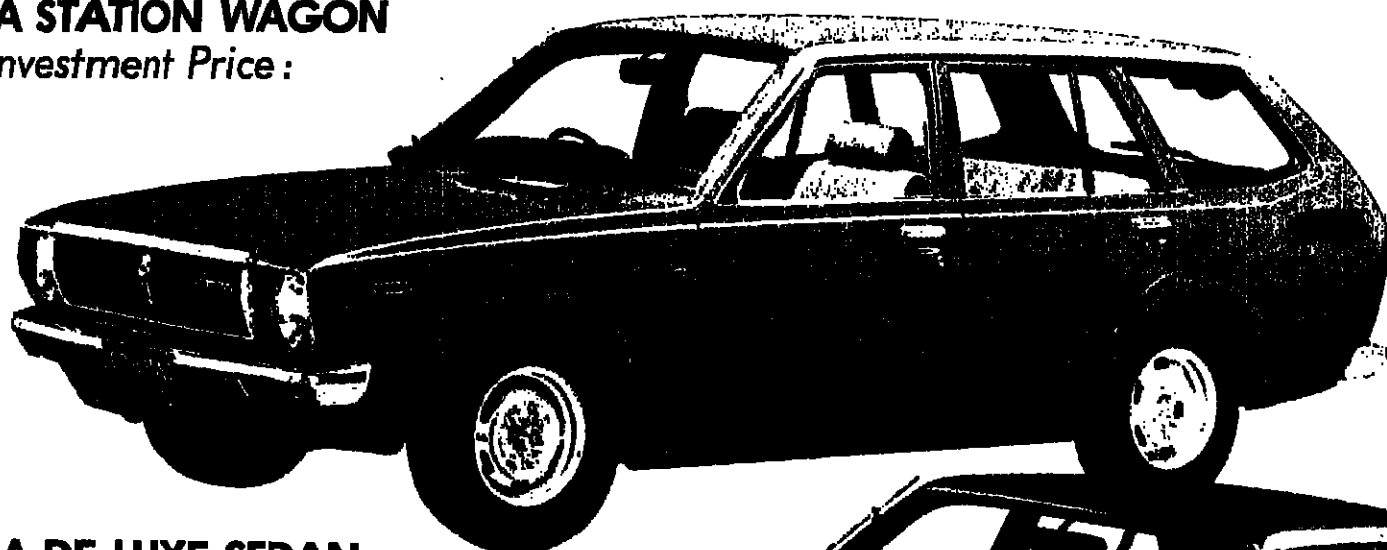
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UNIVERSITY OF JORDAN

60 cents

Volume 9, No. 37 (Issue 354) October 3, 1979

Cash for cover to tighten brokers' credit

by Rae Mazengarb

IN a move to counter what they believe might be "illegal trading" in the market by some unregistered insurance brokers, some large New Zealand insurance companies have taken steps to tighten up their credit systems.

At the same time, with today's high-interest rates making credit an expensive commodity, questions could be asked about the validity of the traditional 80-day credit facility offered by underwriters to brokers for premium payments.

"We won't take any more risk without cash for cover", one member of the industry said, referring to his own company.

He pointed out that brokers have been able to secure what amounts to free insurance simply by going from one insurance company to the next.

The broker can hold back premiums for some months, gaining interest on that money. If during that time there is a claim on the policy, the premiums are paid over; if there is no claim, some excuse can be given and the policy cancelled.

In effect, the insurance company has carried the risk for the intervening months for nothing.

The broker could then move on to another insurance

company and play the game over again ... and again.

It is not clear to what extent credit facilities are being abused.

One senior insurance executive said some policies had been cancelled in what he described as "suspicious circumstances."

"We had not received any premiums; people may have thought they were insured, when they were not", he said. But it is known that brokers play the money market with premium moneys before handing them on to the insurance companies. There is nothing to stop them.

But some industry members believe insurance companies may be carrying risks they are not paid to carry.

They point out that in some cases this may be the fault of the person requiring the insurance and not the broker, except in so far as he is too casual in his dealings.

The Auckland branch of the Insurance Council is said to be aware that some insurance companies are adopting a hard line on credit arrangements.

If brokers don't pay up on time, at least one insurance company is prepared to contact the clients direct, with the message: "If you think you are insured with us, you are not. Please complete the enclosed proposal form and post it with payment direct to our office."

If the client has already paid a premium to his broker he will be asking for an explanation.

Brokers should pay premiums to the underwriters within 80 days.

The 80-day credit arrangement stems from 1968,

when brokers were recognised officially by underwriters. In turn, for agreement over commission, brokers agreed to pay over premium moneys within 80 days.

Corporation of Insurance Brokers' president Murray Hogan said the arrangement was for practical reasons, to allow time for valuation of items, billing and receipt of money from clients.

Hogan said some brokers paid the underwriters before receiving the money from the insured, carrying the credit risks themselves.

But insurance companies might have allowed their credit controls to drift beyond the 80-day period.

Hogan said the credit agreement was enforceable, but it was up to the individual company to take the matter up with the broker.

If the broker still failed to pay, the Insurance Council - responsible for the registration of brokers - could deregister that broker.

"But it would have to be a situation approaching default", Hogan said.

It was common for some brokers to negotiate even longer terms with insurance companies where clients were tardy over premium payments.

Those companies would carry the risk in the meantime.

Hogan admitted brokers were playing the money market, just as insurance companies did - but didn't other groups such as travel agents? he asked.

It has been suggested that in times of high interest rates, the 80-day credit period should be

abandoned, or at least markedly reduced. Insurance companies would reap the benefits of prompt payment through their own investment programmes.

Gains through interest earned on the premium income could be passed on to the consumer through lower premiums.

Hogan said he believed this would be tough on brokers, specially if they found difficulty getting premiums in on time.

Besides, the fact that premiums had been reduced by some 40 per cent in the last 18 months must indicate that insurance companies already were doing extremely well with their investment portfolios, he said.

Questioned about other practices which could be carried out in abuse of the present credit system, Hogan said that without tight controls on the industry there are bound to be "areas of doubt".

This was one major reason the CIB should have legislation.

"We have placed before the Minister our proposals", he said, pointing out the initiative had come from the brokers themselves.

"Such is the present state of the market that a guy can get himself a couple of agencies and call himself a broker", he said.

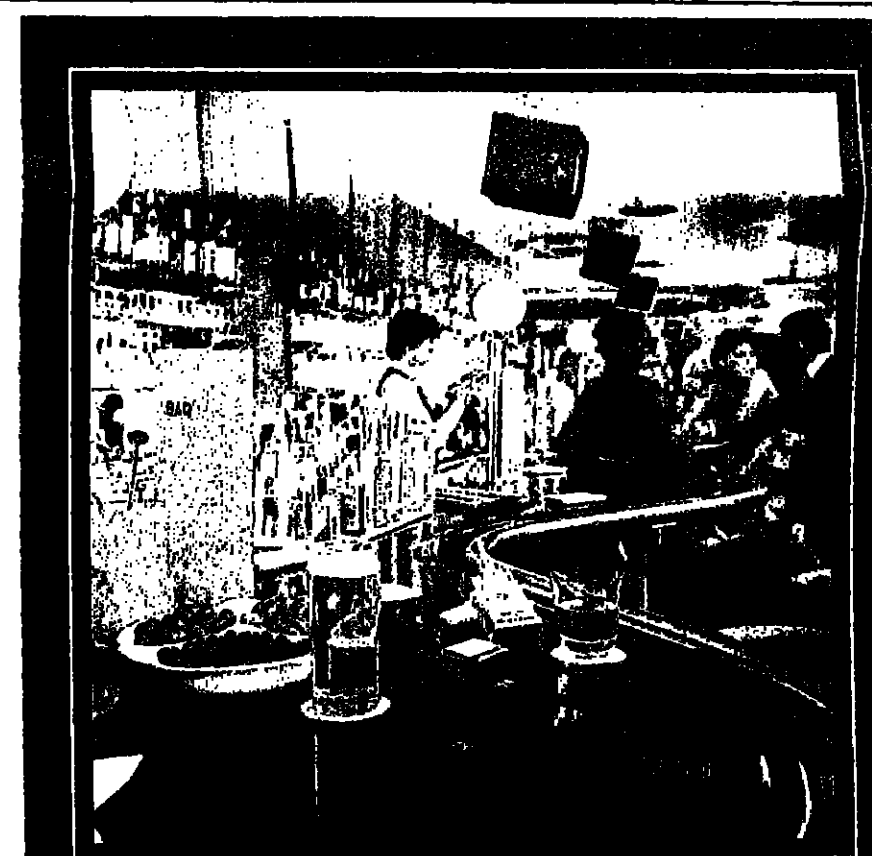
"It's a shame we need Government interference, but it is a question of protecting the interests of the insuring public".

Inside:
RECENT inter-company deals raise questions about the way in which shares are sold in this country. Peter V O'Brien looks at the small investor's exclusion from these deals - Page 12.

FALLING sales are sending New Zealand's Anchor butter in search of the cream of the British market. John Draper reports from London that Anchor is subtly changing its image - Page 19.

MUCH confusion has surrounded this year's opening to the wage round. Colin James sorts it out. - Pages 10, 11 and 21.

WITH inflation headed toward the 18 per cent mark, the public might start questioning the value of life insurance as an investment. Warren Berryman explains - Page 27.



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Reader research

THIS week's issue of National Business Review includes a questionnaire which we would like readers to complete and return to our market research company.

From time to time the publishers feel it necessary to up-date readership information. It helps us serve you better.

We need to know what readers feel about the newspaper. And we need to know something about readers themselves - to help provide the services you expect of us.

Please assist by taking a few moments to fill in the details requested and returning the reply-paid form.

In the past readers have been most helpful and co-operative by sending back questionnaires promptly. The excellent response helps us provide a better publication.

We thank you for your help and understanding once again.

Firm scores TV first

PRIVATE enterprise is gaining a stronger foothold in Television New Zealand.

Vid-Com Ltd, a subsidiary of NZ Newspapers Ltd, has been contracted to make a 13-part series of half hour quiz programmes for Television New Zealand.

Vid-Com managing director Eric Price said it was the first time a local firm would be making a series entirely outside the state television system and then selling it in the same manner as foreign programmes.

Other production companies have made programmes for television but these have been made in conjunction with either SFTV or TV One and relied on the BCNZ's facilities. Price said, Vid-Com has its own production facilities.

The series will be called "Crypto - Cross", based on cryptic crossword clues and would be as New Zealand oriented as possible.

The company will hire a researcher to select 100 competitors with a keen cryptic bent. Price said the show would steer clear of the "money or the bag" type of giveaway show. Instead the programme would be of a "more thoughtful nature", he said.

"We want to prove that private enterprise can make viable alternative programmes", he said. He added that Vid-Com had other programme ideas in the pipeline.

The series is due for delivery at the beginning of Television New Zealand new schedule in mid-February.

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BRIAN TALBOYS ... most biased film.



HUGH TEMPLETON ... the slasher.

Will the Liberals in Cabinet stand up?

by Colin James

WE USED to have consensus politics, maligned, grumbled at, uninspiring, but rather cosy. Now we have vindictive politics.

I refer to the removal of Corso's Government grant and tax-deductibility status.

This will probably mean that Corso will spend less on overseas aid — unless spite begets spite among anti-National do-gooders.

Any reduction of overseas aid can hardly be a reason for dancing in the streets.

New Zealand's official performance is disgraceful. With that special brand of selfishness that seems to characterise colonialists and ex-colonialists, we gave through our Government last year only 0.34 per cent of our gross national product in "official development assistance" — \$53 million.

This is half the 0.7 per cent target subscribed to by the Organisation for Economic Co-operation and Development (OECD), of which New Zealand is a member.

The Prime Minister has scathingly called the OECD the "rich man's club". It seems as if we want to keep it that way.

Even if aid from all sources is included — the nearly \$13 million in net export credits, the \$10 million in private investment overseas and the \$5.7 million distributed by "voluntary agencies", we are still a long way short of the low United Nations target of 1 per cent.

So one might expect the Government, if only to improve our image in the third world, to encourage rather than discourage aid through voluntary agencies. To cut off concessions to one of those agencies is a serious step, demanding good reasons.

Such a reason might be that money was going to middlemen or to further some international political conspiracy.

But the great bulk of Corso's overseas spending (\$286,000 last year) goes towards genuine constructive aid projects.

There are exceptions. The most serious accusation by the Organisation last week was by (liberal?) Ian Shearer that \$48,000 had gone in 1977 to the Pan-Africanist Congress — a body deeply involved in South Africa's internal politics which also runs resettlement camps in Tanzania for black refugees.

from South Africa. The money went towards a PAC publicity and information programme. But there are exceptions, not the rule. So we must look to the lesser argument that Corso's internal activities, including his high administration costs, are inconsistent with a genuine aid organisation.

Its foray into consciousness-raising — through a film which linked poverty and its causes in New Zealand with poverty and its causes overseas and a contribution to a hardline union pamphlet on unemployment — is deemed "political" by the Government.

Deputy Prime Minister Brian Talboys said the film was the most biased he had ever seen. The Prime Minister labelled Corso left-wing.

One backbencher even said it was run by Marxist-Leninist extremists. Conceivably the Government has some secret information to that effect, but in the absence of any claim that it does, we must dismiss the charge as unfounded.

The Prime Minister quoted a letter from former Corso director Haddon Dixon — who learnt thereby that it is unwise to write letters to his ministers if you do not want to be used in one of their campaigns.

Dixon protested on radio that he had not said anything about left-wing extremists, but only discussed Corso's increasingly political orientation.

But in any case, political stance should be irrelevant to acceptability for tax-deductibility status, provided it meets their criteria.

In the case of an internal New Zealand charitable agency, the importance lies in its ability to satisfy the Commissioner of Inland Revenue, an independent official, that it is not for private profit, its activities are broad-based and its funds are applied "wholly or principally to any charitable, benevolent, philanthropic or cultural purpose within New Zealand".

The rules are different for an organisation whose money goes outside New Zealand. It is the Government which decides whether it gets tax-deductibility status.

But reason would suggest that the same criteria should apply. And there can be no doubt that Corso is not run for private profit and that its funds are at least principally for "charitable, benevolent and philanthropic" purposes overseas.

Even the critical Dixon said on Checkpoint that there were only two projects listed in this year's project book that Corso in his pre-1974 day would not have hesitatingly supported.

In other words, the rhetoric of Corso's current leadership belies the reality of its actions overseas.

A case can be made even for the film coming into that category in the sense that it furthered Corso's overseas objects as a charity-begins-at-home message, making people better aware of the need for global social justice through better awareness of the need for social justice at home.

But that is beside the point. The Government did not like what the film said. No Government likes being told it is tolerating poverty. It does its image no good.

The fact that evidence is turning up that poverty is growing — note ex-Social Credit president George Bryant's unemotional and informative book "The Widening Gap" — is not likely to solve the Government's wounded pride.

A mature, reasonable, tolerant Government in a mature, reasonable, tolerant society could overlook such pinpricks. It could weigh the film against the value of Corso's overseas work and its other educational work within New Zealand.

And if the balance of Corso's work is as objectionable to the public as the Government says — so objectionable that people, organisations and money have been deserting it — could it not have been left to the public to decide the merits of the case?

At the very least the Government could have maturely discussed its political difference with Corso, and tried to guide it back to an acceptable path, at the same time taking steps to ensure that if the worst came to the worst the overseas aid projects were not jeopardised.

In fact, discussions were held, but they were to find out what Corso was doing. Corso was not specifically instructed of what it needed to do to ensure itself of continuing Government favours.

The Government instead chose to use the slasher. (Liberal?) Hugh Templeton brought down an amendment to the tax laws.

Would he have done so if Corso had made a film showing how well-off New Zealanders are under a

National Government and its shaming them into spending more on Corso projects, or money into a pamphlet tolling the social justice of the Government's unemployment benefits?

The answer is almost certainly No. The slasher being "politically" correct, "being" wrongly political. In isolation, the Corso could be ignored. But Government is allowed a few aberrations.

But it has not been isolation. You may recall that last year the clerical workers unions said they found it difficult to put together a rally to the Prime Minister's compulsory ballot on compulsory unionism.

Legislation was passed in September putting a time limit on production of the bill. Before the new time limit expired — if one counted the passing of the legislation — the Government declared the unions voluntary even though they claimed they were days of providing the bill.

You may remember that National Government has been criticised by now's failing to get tough with the unions and that an election two weeks away at the time.

You may also recall it was twice in the past two years Prime Minister has done calling Parliament together until well into the year — then found it necessary to call it in the week of the Labour Party's conference.

And it does not take long a memory to call to mind Prime Minister's threat to remove the Labour monopoly on advertising programme material because he thinks its contents are left-wing.

And more recent Government brought sweeping legislative penalise carriers who honour their 11 per cent agreement with the due measure should be taken against the abandonment of a year of prosecutions of the touch freezing workers.

There was once an assumption that the Westminster-style government was to act in the interests of the whole nation.

Such an approach would dictate that a Government's first duty is to unite its citizens, to weld mankind into the whole, to acknowledge and respect political differences, even hold them when principles are at stake, but to seek ways of transcending them and people of differing views contribute to the nation's interest.

Most successful parliamentary countries these days pledge themselves to represent even those who voted against them.

Instead battle lines are drawn, heavy battles are built in the political depths of transience and prejudice from which the Government issues forth to assault pillory those who disagree with it.

And at its head is a man last week, at the end of a vitriolic attack on Corso, Palmer (who may be related to such attention as early in his career), wrote in *Twinkl*.

"I make no secret of my apology for the fact that we have a long memory for the character assassination of the Citizens for Roving campaign."

What magnanimity and nobleness of spirit and forgiveness. What noble reason guide us into the

US giant wins Cancer Society drug rights

by Warren Berryman

IN a grand climax to Cancer Week, the New Zealand Cancer Society granted worldwide rights to the cancer drug, m-AMSA, and its analogues to a multinational pharmaceutical giant, the Warner Lambert Company.

Worldwide sales of m-AMSA compounds, once they are tested to a marketable stage, could reach more than \$100 million and bring this country many millions in foreign exchange.

The drug (pronounced meta-amsa) is the fruit of 20 years' research by organic chemist Bruce Cain and his 10-man team working in the Cancer Society's Auckland chemotherapy laboratory.

As an incorporated society, the Cancer Society could not negotiate a licence in its own right. The Development Finance Corporation's Applied Technology division acted on its behalf.

In return for the licence rights, Warner Lambert will pay the Cancer Society a front-end fee in the form of a fellowship for Cain's team amounting to \$200,000 over the next four years.

The DFC receives a \$50,000 front-end fee in lieu of commission on the fellowship. In addition Warner Lambert will pay a royalty understood to be about 6 per cent on all USA sales of m-AMSA and a further royalty of about the same value on worldwide sales of m-AMSA's analogues.

Loyalty payments on m-AMSA in the American market will continue so long as Warner Lambert has exclusivity in that market, exclusivity is defined as existing until Warner Lambert has lost 15 per cent of the market to another firm in that country.

Meta-AMSA has undergone stage two clinical trials on humans and potentially might become the most powerful anti-tumour agent known to medical science.

But further testing is necessary to put the drug on the market. Cain's team has been working on a shoe-string budget of \$185,000 a year.

Two major pharmaceutical

companies came to Auckland seeking rights to the drug, Warner Lambert and Bristol Myers.

Bristol Myers had a turnover last year of \$2.45 billion and spent \$80 million on research.

Warner Lambert had a turnover of nearly \$2.9 billion and spent \$85 million on research.

Chief negotiator Owen McShane, the DFC's Applied Technology Programme manager, said this case shows that New Zealand, even with its modest resources, can compete in the research and development field.

"New Zealand only spends a small proportion of its GNP in research," he said. "I suspect the reason behind this is that our decision-makers, not just the politicians, feel we are not competent to perform."

"This case shows that having the right idea still counts. It's not just money alone. Money is not enough. Until we as a nation believe in our ability in the research and development field we will always be short-changed."

"The lack of money for research and development here is a double pity as we may be one of the most cost-effective nations in the world."

Cain's team of 10 worked on a budget that would hardly keep a single chemist going in the United States. Total expenditure on m-AMSA's development would not reach \$1 million.

Warner Lambert and Bristol Myers each offered a package of royalties and fees for the drug.

Warner Lambert offered a sweeter front-end fee than did Bristol Myers. Warner Lambert also has done considerable work on the development of m-AMSA and has a patented method of manufacturing the compound.

Meta-AMSA is a unique aminoacridine that selectively attacks the DNA chains in tumour cells.

Because Cain published his work on m-AMSA, the drug is not patentable. In fact the American National Cancer Institute has done considerable work on the drug and this information has become freely available to any

THE DFC will receive a percentage of the royalties paid by Warner Lambert.

Negotiator Owen McShane said he hoped to see this money go towards the establishment of a pharmaceutical based research and development

American company under that country's freedom of information law.

For Cain it was a matter of publish or perish. Because it was a publicly funded research body, his team had to show progress by publishing its results. (NBR September 5, 1979).

Ironically, making the information freely available to the medical community had the effect of inhibiting development of the drug because no company wanted to risk millions of dollars developing the drug and introducing it to the market only to have another company ride on its coat-tails and take part of the market.

Meta-AMSA apparently is easy to synthesise once a competent chemist has the formula.

The first company to introduce the drug to the market might bear the full expense of development, testing and marketing. But without patent protection, a second company might enter the market able to undercut the price because its only expense was that of the chemist.

But the United States has a medical use patent, independent of the patent on the compound.

M-AMSA as a compound is not patentable. Anyone can make it and use it to treat mice

company specialising in compounds derived from indigenous resources.

At the very least the money is earmarked for the DFC's Applied Technology Programme to be ploughed into further support for this country's inventors.

This medical use patent should protect Warner Lambert's exclusivity on the drug in the United States market.

The DFC had another more powerful card up its sleeve when dealing with the pharmaceutical giants.

While m-AMSA, due to publication, was unpatentable, the m-AMSA analogues are patentable.

Cain has already developed analogues of m-AMSA which might prove better than m-AMSA itself. Those analogues may have application in cancer chemotherapy and other medical uses as well — and they are patentable.

Warner Lambert now has rights to m-AMSA and the

analogues that might supersede m-AMSA in the marketplace.

While Warner Lambert might not have worldwide exclusivity to m-AMSA, it should have exclusivity to the range of second generation analogues.

The \$200,000 fellowship granted to Cain's team must be used to increase its laboratory resources.

About half the anti-tumour agents in use come from natural sources such as fungi or plants, the rest from synthetic chemicals like m-AMSA.

Meta-AMSA, judging from tests so far, appears to be less toxic than other broad spectrum agents.

● It does not induce vomiting.

● Meta-AMSA can be taken orally, while its competitors usually have to be injected.

● Meta-AMSA is cheap and easy to manufacture.

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UDC has provided money for machinery and facilities totalling many millions of dollars so that New Zealanders can face the future confident that their power and manufacturing requirements are well catered for.

UDC in the Management of our Resources

UDC has particular affinity with the timber industries — ensuring that operators have the equipment to manage our timber resources efficiently and wisely.

UDC in Transport

For both the convenience of New Zealanders and the ever expanding influx of tourists, UDC is deeply involved in financing inland travel, motels and hotels throughout the country.

UDC in Commerce

UDC are fully aware that the hardware required for efficient management is costly. Over the past few years, many companies throughout New Zealand have

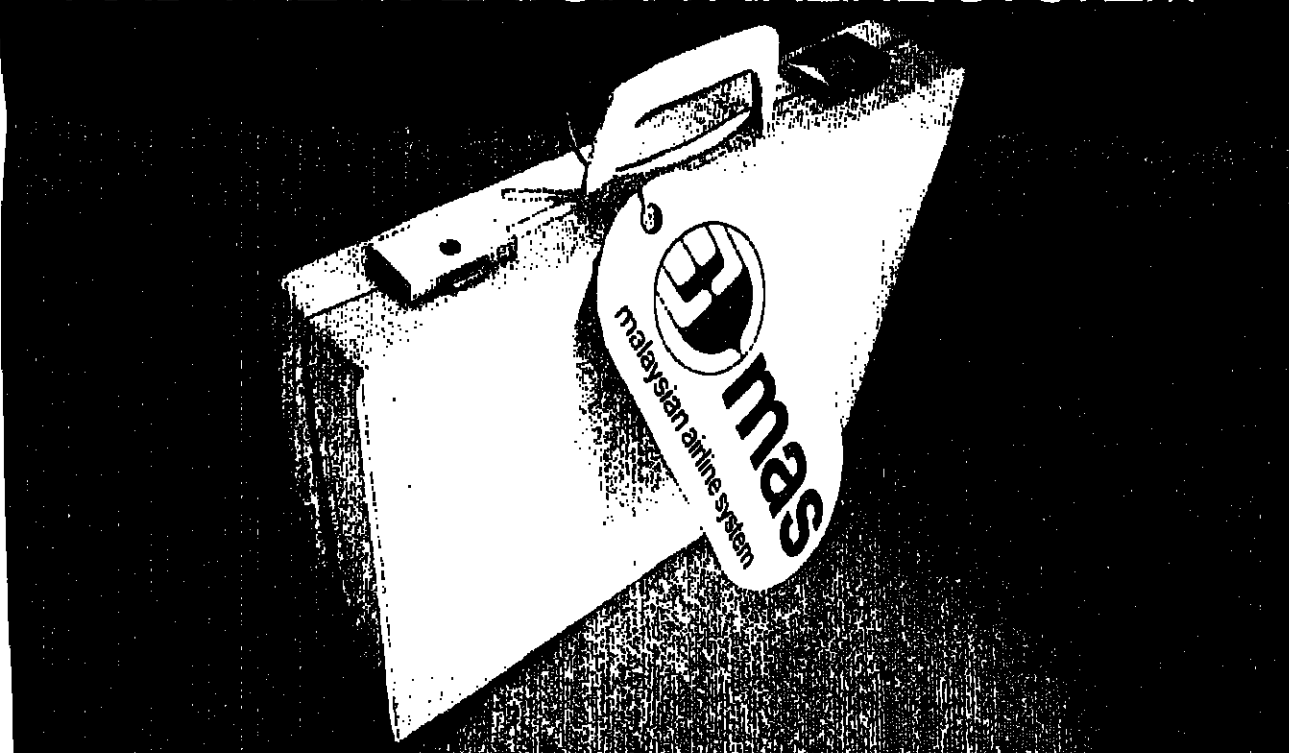
called on the financial help of UDC — and benefited.

UDC in Industrial Exploration

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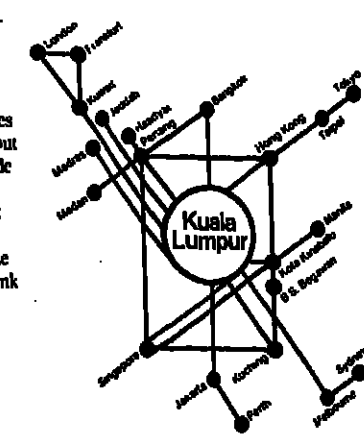
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EDITORIAL

ACTING Prime Minister Brian Talboys and FOL president Jim Knox called off trips overseas to help restore the industrial calm. Prime Minister Muldoon was already overseas, but not his influence. He is said to have kept up the pressure with a flow of phone calls, insisting that the drivers be kept from securing an 11 per cent rise.

But a fundamental weakness in the Government's wage policy remains: nobody knows what it is, and the guidelines on wage-fixing are frustratingly vague. Parties may settle their differences only to see the Government intervene; thus there can be no confidence among employers or unions that the agreements they reach will not be subverted by the state.

Confidence in wage-fixing procedures was further undermined by Labour Minister Jim Bolger urging drivers to take their case to the Arbitration Court, then indicating that any collusion between drivers and employers in taking a case to the court would oblige the Government to limit the court's wage-fixing capacity. The furore that this created was quenched only because the Government took Labour Department advice that if it interfered, it might wreck the system and destroy the court's credibility. And so Talboys gave an assurance that the Government would not interfere with a case being taken to the Arbitration Court on the drivers' settlement.

Whether the Government would act later was a question which Talboys left unanswered. But he did make clear the Government would not go along with any court decisions which it considered contrary to the economic wellbeing of the country.

Bolger had encouraged the drivers to go to the court less than a week earlier; he said then he would regard a court decision as sacrosanct. But later he cautioned (or was it a threat?) that the Government would prevent drivers and employers from using the court in collusion. "All along I have said that we could not allow the court to be used just to get a settlement which had earlier been rejected by the Government," he told a press conference.

In Parliament next day, he insisted he had made it clear to the press when asked if the court could exceed 9.5 per cent that he had said yes.

According to a transcript, the Minister had been asked: "Is that saying the court is not allowed now to settle on a settlement higher than 9.5 per cent? He answered: "No, that's not saying that." "Can the court make a settlement of 11 per cent?" — "The court will have to determine its final position after we see what the parties are putting up. I don't think I can go any further quite frankly on what I have said." "I wonder, though, Minister, if you would say whether or not the court could settle at 11 per cent?" — "No, I don't think I will comment."

Questioning the Dominions' attempts to untangle his statements, Bolger said a headline and first paragraph had been "grossly inaccurate"; it was beyond belief how a reporter and sub-editor had gained the impression from his comments that the Arbitration Court would not be allowed to go beyond the Government's 9.5 per cent guideline in settling the drivers pay dispute. And he said the editor and reporter should contemplate their future, and wonder if their accuracy was so suspect that they had lost their credibility and should resign.

If continued incumbency is to be dependent on maintaining credibility, then the course which Jim Bolger should take is as clear as his wage policy is not.

Bob Edlin

AIR New Zealand's recently sanctioned higher domestic air fares will have brought pleasure to employees of the general aviation industry.

For them, the rises must ultimately bring more business both in aircraft sales, in training and in aircraft servicing and maintenance. A growing number of companies find it profitable to own their own aircraft and the higher fares must tend to influence more businessmen to follow their example.

The latest fare hike has already created a position where it is cheaper for two men to meet all insurance, depreciation, maintenance and operating costs of a light four-seat aircraft on a return Wellington-Auckland flight than to undertake the same journey by scheduled domestic airline.

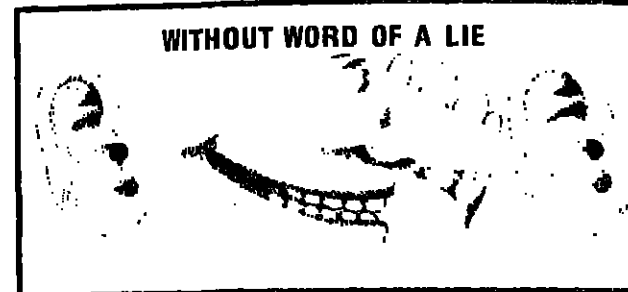
On lesser routes the use of a private aircraft will enable businessmen to cover territory (and avoid overnight hotel costs) they could not even look at either by scheduled airline, bus or train services.

A ready example of such a route is a regular circuit which takes a businessman from Wellington to branch offices in Wanganui, New Plymouth, Palmerston North and back to Wellington in a day at a running cost below that, even, of a company car.

And so general aviation men are greeting Air New Zealand's latest fare increases with smiles rather than frowns.

IT'S AMUSING to look back on the howl of protest that greeted the new scales of bank charges from October 1, 1967, (3 cents to clear each cheque after the first one in a deposit). It was the first major change in bank charges this century.

The protesters — prominent among them the Public Service Association — quite ignored the fact that the change also involved the removal of the old inland exchange charge ranging from



5 cents to \$5. The complaints went on long and loud.

Now, 12 years later, the banks are again altering their charges. Clearance fees for the second and subsequent cheques of a deposit are going up by 66 per cent (from 3 cents to 5 cents a cheque) from October 1. The banks have been widely advertising the change.

Yet, in contrast to what happened in 1967, the projected move has barely raised an eyebrow, let alone a word of protest.

LABOUR Minister Jim Bolger's performances over the last couple of weeks has rather taken the spotlight off two of the superstars in the Muldoon circus.

So while the crowds have been thrilled by the acrobatics of industrial relations, they might have missed the action in the other ring: the dancing of Colin McLachlan and David Thomson on the high wire of ministerial responsibility.

Neither tumbled into the sawdust below, despite their wire being given something of a shaking by two separate reports — one on the state of the electoral rolls; the other into the crash of the Air New Zealand Friendship at Auckland Airport.

Indeed, so deftly do these two handle their acts that each perhaps makes the ideal understudy for the other.

Thus when McLachlan took ill "from the effects of influenza which resulted in fatigue", the Prime Minister announced that: "The Hon D S

Thomson will handle Mr McLachlan's portfolios until his return to Parliament." What other possible choice? Except that Bolger is looming large as a possible challenger to the dizzying duo.

A VALUABLE energy saving tip from Australia. The Hartley Computer group is having a swish new head office building erected in the Brisbane suburb of Toowong. The building will, it says, be "designed with the Queensland climate in mind".

"Specially designed hoods will be built out over the windows. They won't affect the light getting in, but will cut down considerably on the heat and glare. This will help keep the building cool, and will cut down on energy requirements by reducing the load on the air conditioning".

We wonder if anyone suggested putting solar panels in the hoods to catch some of that blistering Queensland sun. Then they could have their shade and a bit of spare energy to help run the air conditioning.

But maybe solar energy is a bit too near the cutting edge of modern technology for a computer company.

WHEN it comes to sport, Kiwis display a fiercely competitive spirit.

Possibly as a direct result of this, our success in world arenas far surpasses anything we have a right to expect.

In a very brief space of time our sportsmen and sport-

women have achieved world ranking in a variety of international sporting competitions: speedway, netball, yachting, marathons, probably others.

The strange part is that a degree of arrogance, we pit the human resource of our tiny population against the world's biggies.

And, if we fail, the stakes will fall without mercy on our Black backs.

Now what would happen if we harnessed this zeal to performance in the fields?

Perhaps an Olympic productivity or a national industrial relations award, cup for industry management.

Then there are programme prizes shown at television's own expense. Just add the words "this programme is brought to you by" or "brought to you in association with" and

NEW Zealand history normally does not see an advertiser to sponsor a programme in the sciences as sponsorship is very overseas. But change is afoot.

SPTV already is a two-hour show featuring well known American Dean Martin, in association with non-alcoholic Chaps. "The drink to have if you're not having a drink."

SPTV and Clayton say the "best of Dean Martin" brought to you by Chaps. That might sound like a sponsorship.

They say: "SPTV association with non-alcoholic Chaps."

The distinction is a fine one, not easily discerned by the public. And the Clayton is seen by advertisers as a test case on the TV ruling.

SPTV, with its sponsorship and others like

Pan Am track series, has opened a path to extended ad revenue untroubled by the stodgy TV One.

Some agencies favour straight-out sponsorship as a means of bringing to New Zealand high-priced programmes such as "Roots" (not shown here because the BCNZ was unwilling to pay the asking price). At least one company was willing to sponsor "Roots". But sponsorship was against the rules.

Not only can a sponsor help pay for a programme, but TV can increase its revenue without deluging the viewer with more total ad time.

The sponsor can pay for press advertising promoting the programme, as Clayton did, which helps Clayton's corporate image and boosts SPTV's ratings.

Then there are programme prizes shown at television's own expense. Just add the words "this programme is brought to you by" or "brought to you in association with" and

NBR for July 18, in reporting on Don Lock's departure from Concept Video (NZ) Ltd, made reference to a marriage separation between Mr Lock and his wife which occurred in 1978.

This separation had been mentioned by Mr Lock as an indication of the strain which the promotion of Concept Video had placed on the personal lives of those involved. NBR is now aware that this reference may have been taken by readers to imply some criticism of Mrs Lock.

No such meaning was intended. Mr and Mrs Lock separated by mutual agreement in circumstances which reflected the company pressures at that time.

In disclaiming any implied criticism of Mrs Lock or any suggestion of disloyalty on her part, NBR also regrets any embarrassment or distress which the publication may have caused Mr and Mrs Lock.

SPTV, with its sponsorship and others like

the advertiser pays all or part of the bill.

Just for the record, SPTV says it bought the Dean Martin programme and retains editorial control, distinguishing the New Zealand form of sponsorship from the "tyranny of the advertiser" form of sponsorship that is said to exist in the United States.

Still, any increase in ad revenue must enhance SPTV's ability to buy such programmes, and no advertiser would buy or be associated with a programme which negated his selling message.

In this respect, sponsorship by any other name smells the same. Even the BCNZ is expected to make a profit, and it can't increase revenue from licence fees.

TV One, while it might not favour SPTV's methods, has a form of sponsorship when it asks advertisers to pay premium rates for programmes like Holocaust with anticipated high ratings. The advertiser helps pay for the programme with his premium rates.

TV One might stamp its editorially independent boots, but the fact is that it could not command these premium rates if advertisers did not like the programme or think their customers or potential customers might be watching.

All of which, is sponsorship when all the cobwebs are cleared away. And it makes money.

Any changes to the rules effectively will mean legitimising what seems to have been a practise for some time.

FROM October 1, thousands of married national superannuitants found their payments reduced by over \$10 a fortnight. These are people whose PAYE had previously been deducted at the secondary tax rate of 18 cents in the dollar.

In conformity with the

Prime Minister's Budget announcement, the rate is now nearly doubled at 35 cents. If both husband and wife are being taxed at this new secondary rate, then the amount received in the household will drop by over \$38 a fortnight or nearly \$1000 a year.

Despite the Budget announcement and despite the fact that all people affected have been circled by the Inland Revenue Department, this reduction in "cash in hand" will still come as a shock to many who budget on the regular receipt of their net super. For it is extremely doubtful that superannuitants generally will fully comprehend the official departmental jargon which masquerades as communication in the official circular.

It is headed "PAYE deductions. Secondary rates", and commences: "In the Budget the Prime Minister announced that the PAYE tax on secondary employment earnings will be increased from 18 cents to 35 cents in the dollar as from October 1, 1979."

A lot of retired people will shut off at that point seeing no relevance in the phrase "secondary employment earnings". Technically, national superannuation is deemed to be employment, but people who ceased working years ago can hardly be expected to know that.

The notice then says: "Many beneficiaries who have two sources of income, for example wages or pension and national superannuation have further tax to pay when the annual tax is calculated for the full year."

Retired people who have no pension but whose other source of income is from investments may well believe that this statement does not apply to them.

The circular makes it quite

clear that no one will pay any more tax overall and suggests what action to take if the new deduction would result in a refund.

It is all scrupulously correct, but it fails to communicate to a number of superannuitants we have questioned on the matter.

Nowhere does it state the exact amount of tax that will be deducted on the new PAYE

scale, or the exact amount of money that will be left in the hands of the superannuitant. And that, precisely, is what the recipient wants to know.

How would the public react to regional news programmes at 7.30 each night? Television New Zealand's news supremo Bruce Crossan was asked the other day.

Well, in Auckland, Christchurch and Dunedin, the innovation should go down well, he thought. They are strong parochial bases.

But Wellington? Not so sure; the parochial attitudes there are rather weak.

Which suggests, perhaps, that this makes it an ideal spot for headquarters of the news operation.

Price rises push lamb into the cold

by John Draper

CHANGING consumer tastes are leaving New Zealand frozen lamb unsold in British coldstores.

Sales have been slow all year since striking British truck drivers caused a build up of wholesale stocks.

But studies are now showing the strike did no more than highlight the underlying trend away from lamb.

Since 1975, lamb prices have been increasing relative to pork and poultry. In the last 18 months they have moved up against beef as well.

The result is predictable. Falling sales.

Instead of roast lamb, the British housewife is buying pork and poultry. The British Meat and Livestock Commission expects the trend to continue throughout the early 1980s.

Consumption per head of lamb and mutton will drop from seven kilos in 1977 to 6.3 kilos by 1985, and the total market from 401,000 tonnes down to 355,000 tonnes.

The beef and veal market will decline only slightly. The commission predicts a jump in pork consumption from 11.5 kilos a head to 13.3 kilos and for poultry from 11.4 kilos to 13.1 kilos.

Added to that is the trend in livestock markets for leaner, meatier lambs to command a premium of up to \$5 a head over traditional

breeds with more fat cover. Against that background, the European Court's decision declaring that levies imposed by the French Government to prevent the import of British lamb might drive prices up still further leading to greater consumer resistance.

British trade sources are predicting that lamb prices in Britain might go up by \$1.10, a kilo slightly higher than the midpoint between the French and British market prices.

And for every cent the domestic price rises, New Zealand lamb at Smithfield increases usually by a half to three quarters of a cent.

The French Agricultural Minister has already stated that his Government will find other means of barring British lamb from the lucrative market.

But British exporters have become adept at getting around the French levies and bans by exporting through Ireland, Belgium, Holland and occasionally Germany.

A more likely result of the Court's decision is to encourage the French to adopt a Common Market sheepmeat policy.

The British Government sees no immediate need for a policy once the French market is open to its farmers, expecting market forces to be the most effective control of supply and demand.

But the French supported by the Irish are campaigning for

a dairy-type policy with high support prices. Britain, which is opposed to any increase in the Community budget is against any high profile and expensive scheme.

If there has to be a sheepmeat regime, it favours the safety net approach with support coming in when prices drop below what might be regarded as normal levels.

Britain also maintains that any sheepmeat policy must also be acceptable to New Zealand. The community as a whole is a net importer of lamb and mutton, with Britain being the biggest market.

New Zealand's lamb exports to Britain are protected by the General Agreement on Trades and Tariffs (GATT) but the French are keen to get fresh and chilled meat separated from the agreement.

The New Zealand Meat Producers Board has already recognised some of the longer term problems with the product.

This year's schedule will put more emphasis on heavier leaner lambs. At current prices P1 grade lambs on the schedule at 89.6 cents a kilo will jump to 79.8 cents while P1 grade lambs will drop from 88.8 cents to 82.9 cents.

But the outbreak of scrapie on Muna Island amongst European breeds with heavier, leaner meat-producing qualities has almost certainly put back efforts to change the main flock.

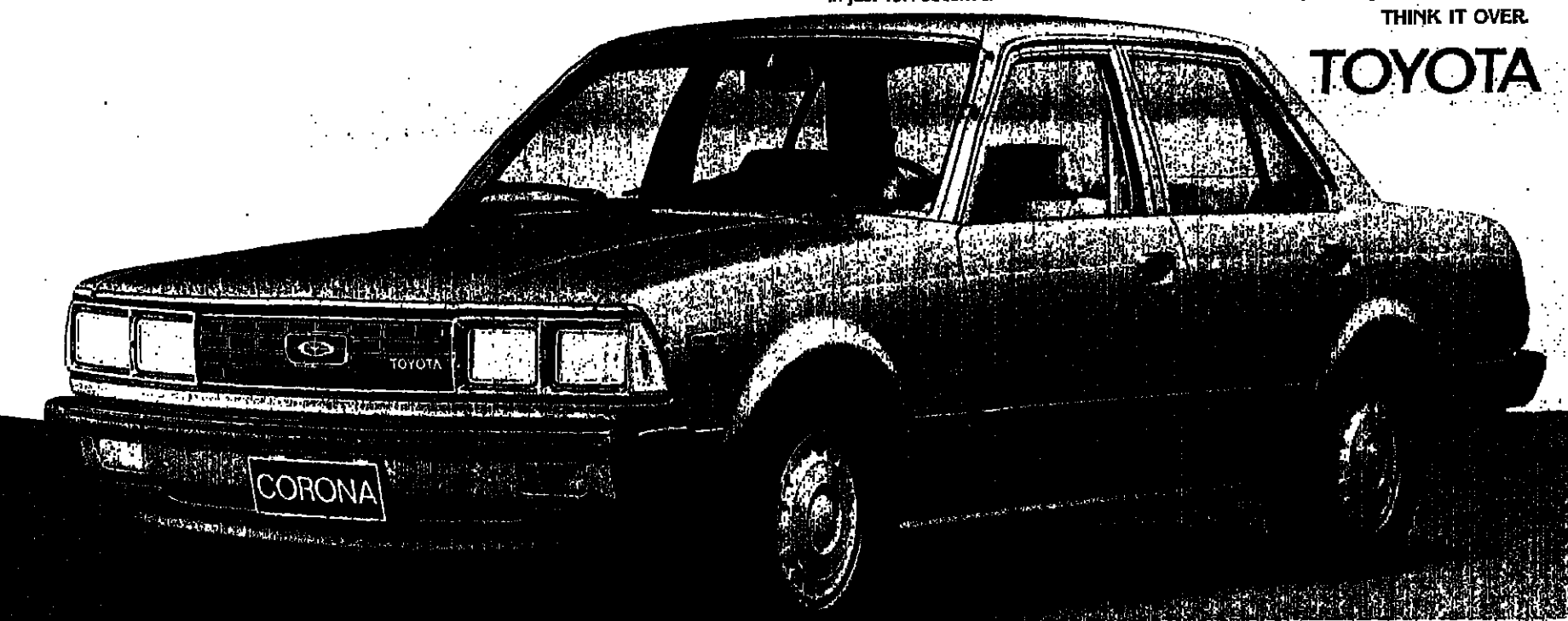
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Steering problem: priorities dilemma for RTA

and Cooper was widely spoken of as a man who had the ability to understand the industry's problems more easily and more sympathetically than the incumbent.

**The cream
of Scotch whiskies**

Early wage settlements broadly line up

by Colin James

A COMPARISON of settlements in the drivers, metal trades and electrical workers awards suggests that even if the drivers were cut back to a 9.5 per cent movement in their basic rate, their overall wage movement would compare with the others.

Though the 9.5 per cent basic movement was below the 10 to 10.4 per cent movements in other awards, greater gains in main allowances made up the difference.

However, drivers still have a much lower wage packet than their comrades in the two craft unions.

For a 40-hour week the driver of a 10 to 14-tonne truck — the benchmark driver — would get \$147.02 a week under a 9.5 per cent settlement. With the full 11 per cent he would get \$148.88.

These are the figures for a driver who has two years service with the same employer.

By comparison, the certificated fitter, the benchmark worker in the metal trades award, will get \$177.64 under his recently renegotiated award.

The comparable electrical worker, the registered electrician, will get \$183.36 under the electrical supply authorities award and \$178.04 under the electrical contractors award.

In each case, the figure is for

a worker with two years service. The figures include the 4.5 per cent general wage increase and the main allowances — the industry allowance in the drivers' case, the registration payment in the electricians' case and the indenture and certificate payments in the case of the fitters.

They do not include other special allowances, such as travelling times.

The key advance the drivers made was in increasing their industry allowance from \$7.36 to \$9.57 a week, an increase of 30 per cent. Including the 4.5 per cent general wage increase, this allowance was worth \$10.00 under the agreement reached in conciliation.

In the other awards the registration, indenture and certificate payments increased by either exactly the same as or slightly more than the wage rate.

All awards made gains in service allowances paid to workers who stay with the same firm.

The drivers pushed up their existing allowances for one year and two years service by 10.2 per cent, (15.7 per cent if the 4.5 per cent general wage increase is included).

And they added two new grades, for five years service (the rate would effectively go up to 65 per cent, from \$3.32 to \$5.49), and for seven years (the

rates would go up 120 per cent, from \$3.32 to \$7.32). Including the 4.5 per cent wage increase, the amounts would be \$5.76 and \$7.88.

New service grades at two years and four years were added in the metal trades and electrical contractors and a new grade at five years in the metal trades.

The effective increase in service allowance for a worker with two years service was 60 per cent, from \$4 a week to \$6.40, for one with three years 38 per cent from \$5.20 to \$7.20, for one with four years 69 per cent, from \$5.20 to \$8.80 and for one with five years 88 per cent, from \$5.20 to \$9.60, in the metal trades and 20 per cent, from \$8.00 to \$9.60 in the electrical contractors award. These figures include the 4.5 per cent.

The electrical supply authorities award introduced a new two-year service allowance worth \$2.40 a week. For the registered electrician this amounted to another 1.5 per cent increase in his wage rate.

The accompanying table gives the percentage amount in the basic 40-hour week for workers with varying amounts of service. The categories are the 10 to 14-tonne truck driver, the registered electrician and the certificated fitter.

By far the bulk of workers have at least two years service and the bottom three

Comparative wage movements [excluding the 4.5 per cent general wage increase]

	Drivers as "regulated" by Government	Electrical supply authorities	Electrical contractors	Metal trades
Basic wage	9.5	10.0	10.4	10.3
Minimum 40-hour weekly wage including main allowances	10.7	10.0	10.4	10.3
As above, with two years service	10.7	11.5	11.2	11.4
Five years service	12.1	11.5	10.6	12.8
Seven years service	13.5	11.5	10.6	12.8

For an explanation of this table and the categories of workers taken for comparison, see story. Movements are calculated on the assumption that there is a 4.5% element in the industry, certification and service allowances.

lines are probably the best comparison. Some 65 per cent of drivers have two years service and between 80 and 90 per cent of electricians working for electrical supply authorities. Percentages for the others are not known.

It can be seen that if the drivers got 11 per cent, the movement would be greater than in the other awards.

But some important qualifications have to be made.

The first is that all awards include a wide range of rates, both below and above the benchmark workers chosen for comparison.

Fixed-rate hourly allowances have a different effect on the percentage movement of cash earnings by different workers. Those on higher rates will show a

smaller percentage movement when service, indenture and certificate rates are included than those on lower rates.

Thus the driver of a 40-tonne rig with seven years service would get an increase of 13.2 per cent in his 40-hour rate, when the industry allowance and service allowance are included on a 9.5 per cent basic movement. The driver of a truck smaller than 2 tonnes with seven years service would get a 13.7 per cent increase.

The second qualification is that each award has different additional allowances, covering a wide range of activities, which workers get in certain circumstances.

Broadly speaking, these allowances moved similarly in all awards, though some in the electrical supply authorities award moved by considerably

more. If anything, movements in these monetary conditions might favour slightly electrical and metal trades awards.

The third main qualification is in the new conditions negotiated in this round that the bad weather allowance which gives time and half payments for lime work have to work in rain, heavy wind to repair lines.

During the winter it could have an important effect on the earnings of the workers.

Taking the electrical supply authorities again, a "ret. gratuity" has been written into the award equal to 10 years' pay for someone with 10 years service with a player.

This, in effect, is a delayed wage for those who stick it out.

Government opts for sanity on wage front

by Colin James

THE Government came within an ace of destroying the Arbitration Court last week, before pulling back in a crucial mid-week emergency Cabinet meeting.

At the beginning of the week there was near chaos around the drivers' award. By the end of it the Brian Talboys-led ministry had restored a saner atmosphere.

The drivers and their employers were set to go to the Arbitration Court on Monday of this week. The Government had agreed not to interfere though there still remained the possibility of action to stop any excessive rate being passed on into other awards.

The Federation of Labour had also at last started talks on the wider issues of wage-fixing.

In the meantime one ministerial reputation had been badly damaged, another enhanced and a bunch of roses handed to the Labour Party in its newfound, if brittle, mateship with a somewhat shaky FOL.

The critical day was Wednesday, when the Cabinet decided not to interfere even though by then few doubted that an arbitrated settlement would be above the Government's 9.5 per cent limit imposed earlier on the conciliated settlement.

The Cabinet meeting that day essentially was a battle between the Labour Department's plea not to put the Arbitration Court at risk and Prime Minister Robert Muldoon's insistent demands from the other side of the world that the drivers were not to get their 11 per cent.

Labour Minister Jim Bolger is said at one point to have laid his job on the line for his department's view.

The Cabinet meeting ended several days of chaos.

Bolger mistakenly claimed that the drivers and the employers had not agreed on an 11 per cent basic increase in conciliation but had finished 4 per cent apart — the employers at 9.5 per cent and the drivers at 13 per cent.

When he was put right on that, he began to back off his earlier assurance of no interference. He now had the impression that the union and employers were getting ready to use the court as a backup to legitimise what they had agreed on and he said the Government could not accept that.

"We could not allow the court to be used just to get a settlement which had earlier been rejected by the Government," he said, raising fears in union circles that the Government would limit even an Arbitration Court award to 9.5 per cent.

One employer said gloomily: "If he does that it will be the end of the Arbitration Court, himself and the Government." Somehow that message got through by the Cabinet meeting. But by then Bolger's handling of the affair had at least shaken his much-vaunted (in some party circles) potential as a leader.

People on both sides of the industrial fence were questioning whether he could even continue as Minister of Labour.

His future on both counts, it seems, may depend on to what extent he is seen to have eventually come down on the right side — that of the labour portfolio.

Even before last week's turmoil industrial law was in a chaotic state, as layer had been piled on layer in an attempt to plug economic holes.

The main guiding principle seemed to be that the Government would do what it

A TEST case for indexation of wage rates is planned by the engineers union, which recently won approval in principle for indexed awards from the Arbitration Court.

Union secretary Jim Boomer says the union has claimed indexed wage rates in two minor awards due for negotiation in November.

There is no doubt, Boomer says, that the wage rates in those awards will be referred to the court for decision.

The previous Friday a shaken FOL president Jim Knox and entourage, fresh from the one-day national strike the day before, saw acting Prime Minister Talboys, acting Finance Minister Hugh Templeton and Bolger.

Agreement was reached on two points. That the drivers' award should be allowed to go to arbitration by the court; and that talks should begin on improving the wage-fixing system.

Assurances were given that the court decision would not be interfered with. Talboys put off a trip overseas because he thought he had something to offer at home.

The union movement had meanwhile telegraphed a message to the drivers that they could not expect unlimited support. Two key awards, the metal trades award and the electrical contractors award, had been signed, with a basic rate movement of 10.4 per cent.

The waning support was confirmed the following Tuesday at a special FOL national council meeting which decided to halt all planned follow-up action to the strike.

The drivers bought the Arbitration Court solution, one which they had been toying with anyway.

Early last week things began to go badly awry. The drivers bought the Arbitration Court solution, one which they had been toying with anyway.

best guess was that it could come in a combination of an award of around 10.5 per cent and a backdated or short-term award, or would be obtained under the counter from individual employers.

The eventual outcome was expected to be in such a form as to save face for all parties. And in the meantime, by pushing ahead with wage-fixing talks this week, the FOL

has enhanced Talboys' standing as the peace-maker.

Speculation began sweeping Wellington last week that Talboys was no longer adamantly opposed to taking over the leadership if the party called.

But the real winner, if there was one, was the Labour Party. Leader Bill Rowling's decision to support the strike

and then to attend the FOL national council meeting won him plaudits from two quarters.

Moderate unionists long used to equivocation from Labour Party leaders welcomed a concrete expression of support — however brittle it might turn out to be if the heat goes on and however much it may have been a Hobson's choice.

And the risk of attending the FOL meeting paid off when he was associated, not with hotheads trying to wreck the economy, but a decision to cool it.

Whether it will be returned into votes remains to be seen. Last Tuesday most union leaders seemed obsessed with the value of Muldoon as a one-man unifying force for the movement.



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NBR BUSINESS WEEK

Jumbo deals exclude the small investor

by Peter V O'Brien

THE small investor might think he is being cut out of major transactions in public companies. In the last two weeks substantial organisations have announced deals, usually involving themselves and one or two similar companies, which raise questions about the way in which industry and commerce is handled in this country.

Some of the deals are doubtless in the "national interest", particularly the reorganisation of the Tasman Pulp and Paper Co where Challenge Corporation is taking up a sizeable position, and the Fletcher group is lifting its stake.

Others are in a different category. The small investor in Haywrights, for example, has seen the majority shareholdings in the retailer pass quietly to a combination of the New Zealand Farmers Co-op Assn and the Christchurch company, H W Smith Ltd, now under the guidance of former Brerley Investments man, Bruce Judge.

The South Island combination will hold 63 per cent of Haywrights if approval is obtained for the acquisition of

Challenge and Fletcher's shares.

The failure to disclose the price is a questionable aspect of this deal. This is becoming a common practice, and one which should be dealt with in the interests of all investors.

We now have a situation where the holders of 37 per cent of Haywrights' shares have no idea what "value" was placed on the organisation by the majority shareholders.

There is no legal compulsion on anyone to disclose the price paid for the shares, but companies the size of Challenge, Fletcher, and NZPAC could be expected to have a responsibility to the other shareholders.

Fletcher was in the news on several fronts in the last two weeks. The disposal of CSR's holding in the group, a proposed one for ten bonus issue, a larger position in Tasman, and the request to the Examiner of Commercial Practices to increase the holding in Wilkins and Davies, the Auckland based construction group.

The last proposal also raises a question. This is the second time Fletcher has taken a course of gradual takeover. The first was in Firth Industries when the larger company bought shares and then applied to increase its holding. Fletcher acquired shares in

Wilkins and Davies to a level just below the statutory maximum before one has to obtain approval. Now the company asks for a rise in the percentage.

It may be said that the existence of the Examiner of Commercial Practices and, after him, the Commerce Commission safeguards all interests.

That is a valid view if one is looking only at the question of corporate aggregation, monopolies, and the "public interest", defined in section 80 of the Commerce Act.

The Examiner of Commercial Practices has no concern under his act with matters relating to transactions in securities. That is within the business of the Securities Commission, operating under its act and/or aspects of the Companies Act.

How will Fletcher acquire the shares if approval is given? Will it be on the open market, where all shareholders can offer their holdings? Will it be by phone calls to whatever remaining substantial shareholders are still on the Wilkins and Davies list? It is an offer to all existing shareholders for a pro rata rise in their holdings? Or will the small fellow be among the missing again?

The marketability of small holdings becomes difficult in any situation where one company holds just under half the share capital (or almost two-thirds, as in Haywrights).

And that raises another question. Under the rule of the Stock Exchange Association brokers are permitted to approach a selected list of named bodies (insurance companies, bank building societies and so on) regarding business, provided they "preserve the dignity of the Association and themselves", whatever that means. (Note that other sizeable groups are not on the list, but they are often approached.)

So we have the common practice of brokers ringing up half a dozen substantial institutional shareholders, offering to buy their shares, and suddenly someone owns 15 to 20 per cent of a listed public company. In the meantime the fellow with 500 or 1000 shares can be sitting on the sidelines trying to sell his parcel.

This practice needs examination, because again the small investor (the who is encouraged to believe in the honourable status of small capital list through owing equity shares) is getting a rough deal.

Finally, the events of the last two weeks leave little credit to Her Majesty's Government. In the Tasman reorganisation there was a requirement to offer shares to the existing shareholders but the might of the State can be very persuasive in several areas of life, and it was not beyond the State's wit to devise a more equitable distribution of shares to the public.

It can be said that the public can enter either through Fletcher or Tasman, and that those companies are putting money where their mouth is.

The former is irrelevant; it is comparable to taking out an insurance policy to share in the proceeds (dividends) of the meat industry.

The latter has greater validity, but the big organisations have considerably more knowledge of the industry than small investors for obvious reasons. While there is always a risk, it has been well analysed. It is a risk many small investors would like to take if they had the opportunity.

Analysing annual accounts

by Peter V O'Brien

ATLAS Majestic Industries may be getting over the problems which caused wide fluctuations in profitability in recent years.

The 1978 annual report records a continuation of the reorganisation and rationalisation of activities which started in the previous year.

The company lost \$823,000 in 1978, and had to analyse its corporate structure.

Net profit in the latest year, before extraordinary items, was \$364,000, hardly a satisfactory result when related to turnover of 25.1 million, shareholders funds of \$9.3 million, and total assets recorded at \$24.1 million. But it is a substantial improvement over 1978's loss.

The policy of streamlining the business included sale of the company's rental subsidiary, Amalgamated Telehire Ltd, to Transvision Holdings, and liquidation of investments in associated companies.

The latter included a holding in Transvision, which may be regretted, given the rapid rise in that organisation's share price.

But a search for liquidity forces companies to look at the return on funds tied up in investments which, while valuable in the longer term, may be insufficient to support the basic business.

The Atlas report is well presented, with a reasonable level of information on developments in the year under review, particularly explanations of changes to the balance sheet.

The 1978 consolidated balance sheet shows the results of financial reorganisation during the year. Sale of investments allowed Atlas to reduce term liabilities by a net \$1.3 million, or 28 per cent of 1978's \$4.4 million.

The report says that registered debenture stock of \$1,983,000 was repaid. The addition of other term liabilities, including those related to Master Industries

Ltd which was acquired last year, produced the net change. Short-term liquidity also benefited from restructuring. Current liabilities exceeded current assets in 1978, but a healthier relationship now exists, with \$14.35 million worth of current assets offsetting \$11.61 million in current liabilities.

The inclusion of Master Industries' stock and debtors affected those figures, but the overall change is an improvement.

The company says an increase of \$1.3 million in stock (from \$7.32 million to \$8.66 million) and rises in other current assets relate in part to "a higher level of trading in other divisions".

Stock is now 38 per cent of total group assets, compared with 28.1 per cent in 1978, the major increase being raw materials and work in progress (up \$2,429,000). There was a decline in the value of finished goods (down \$902,000).

The breakdown of stock

suggests that Atlas is working on expected higher sales in the current year. The report confirms that view.

"The company has adjusted its volume of production to current conditions and the recent Budget, with special emphasis on exports, should enable the present sales volume to continue into the immediate future."

"It is difficult however to say what 1980 will bring, so manufacturing commitments beyond December 1979 are being viewed with caution". That is fair comment, but any downturn in business will add to the costs of holding present stock levels.

The company's treatment of changes to capital reserves needs more explanation.

A note to the accounts, under "asset revaluation" reserve, says \$1,584,000 was added to the reserve from "surplus less deficits on revaluation of investments in subsidiaries and associated companies".

That figure has to be taken

on trust, because there is no statement of the basis of revaluation, nor a breakdown of the "surpluses" and the "deficits".

The parent company's balance sheet puts revalued investment in subsidiaries at \$8,240,000, compared with \$6,223,000 in the previous year.

In the consolidated balance sheet that revaluation would show up in the fixed and other assets brought into consolidation, but the overall changes to company structure make it impossible to work out the actual movement in the value of each subsidiary or associate investment.

Atlas has written down such investments in the past, so it would be useful to know how each revaluation was calculated. The annual meeting on September 27 may have received more information.

Assuming that the revaluations are realistic, Atlas shares had a net asset backing of \$1.09 for each 50

cents unit at balance date, compared with a share price of 59 cents last week.

That is an interesting margin, because Atlas has a wide spread of shareholdings. If recovery can continue the company may offer a good opportunity for investment.

The 10.5 per cent dividend paid this year is from tax free reserves (now yielding 9.37 per cent), the group had tax credits of \$2.2 million at March, 1979 to offset against future profits, and capital reserves available for distribution were \$2,828,000 at balance date.

A growing export market could also assist tax figures. The company exported goods worth \$1.4 million last year, compared with \$350,000 in 1978.

Group products come within high "bands" under the new system of export incentives, so potential benefits appear good, provided overseas action has no effect on the development of export markets.

When Heard's installed a packaging system the result was sweet success.

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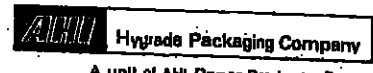
AHI Hygrade Packaging achieve these aims in a number of ways. Flexibility is achieved through our various licence and agency agreements. We are sole N.Z. agents for the International Paper Company's range of corrugated case systems, licensees for Pakfast systems, agents for the full range of American S.W.F. Machinery including the successful "Bliss" system, licensees for the Swedish Hermstad/Coka lined carton systems and Metal Box Ltd's Dioxide & Embossed systems.

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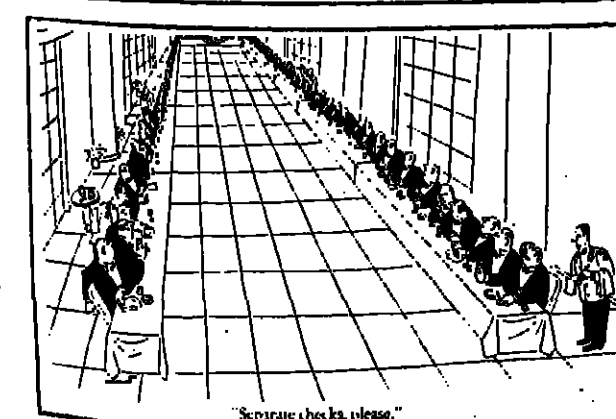
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Key Indicators

	Current Period	Previous Year	Percent Change
Consumer Price Index - all groups base Dec 1977 = 1000	June 1979 Qtr	1177	11.0
Building Permits Issued	April 1979	75.4m	-4.0
	April 1978 Yr	\$1141.4m	-
Official Overseas Reserves	July 1979	\$183.3m	-1.0
Registered Unemployed - incl those on special work schemes	Aug 1979	60,821	3.0
NZC Share Price Index	Sept 27, 1979	388.27	11.0
Reserve Bank Share Price Index	Sept 26, 1979	1550	19.0



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Mr Peter Harvie
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Sir Frank Holmes
New Zealand Planning Council Chairman, advisor to the New Zealand Government.

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Tiny county ruminates over million dollar plant

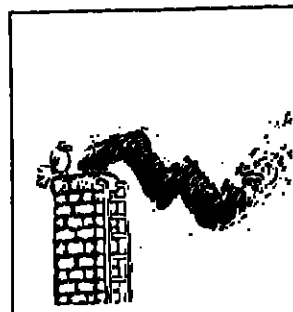
ONE of New Zealand's smallest counties is deliberating on a change of land use which would allow the siting of an ammonia-urea complex in the heart of dairyland.

On September 12, Waimate West councillors began hearing more than 50 submissions for and against the bid by the Natural Gas Corporation to site its multi-million dollar complex on prime dairy land in central Taranaki.

The councillors adjourned the hearing some eight days later and indicated they would call for further evidence if they felt it necessary before they reached a decision.

Four days after the hearings in Mania, the Taranaki Catchment Commission's special tribunal began hearing an application to take water from one of three streams. The NGC is also applying for a right to discharge effluent from its petrochemical plant.

The NGC water and



THE ENVIRONMENT

discharge applications have drawn 15 submissions and one objection.

Among those to make submissions were the Environment Defence Society, the Lactose Company of New Zealand and the Waimate West County Council.

The county council hearings were held in the small town of Mania; the TCC held its session at Stratford.

The Waimate West councillors are bound by the Town and Country Planning Act to

consider that any change from land zoned rural to industrial will protect conserve and enhance the physical, cultural and social environment, the wise use and management of the country's resources, to protect land of high or potential value for the production of food.

They must also plan for the wise use and management of the resources, direction and control of the development of the area to the best advantage.

Works Minister Bill Young contended that the manufacture of ammonia-urea from Maui gas which would be fed to the Kapuni plant from New Plymouth was a wise use of national resources and in accord with Government's natural gas policy.

Assuming the necessary safeguards were applied, Young argued the advantages of the scheme outweighed disadvantages and would benefit the country as a whole.

Similar views were put by the Natural Gas Corporation which even relocated the plant



IAN BAUMGART... critic now satisfied.

on its site in a bid to overcome objections from Shell-BP-Todd and local farmers to increased noise levels and emissions.

NGC manager Ron O'Callahan said siting the plant at Kapuni would be a bonus because of the existence already of a plant for



BILL YOUNG... country-wide benefits.

removing CO₂ from the Maui gas stream.

Siting the plant elsewhere would involve an extra expenditure of several million dollars.

But he conceded "the plant could be easily located" elsewhere, for it was designed as a package and was readily transportable.

As for market prospects, both the NGC and Petrocorp pointed to savings of \$10 million in overseas funds and earnings from both internal and external markets.

"These have been determined by an independent analysis of the corporation through its independent consultants, the James Chemical Engineering Corporation," O'Callahan said.

Other evidence was produced claiming that any ammonia leakage would be negligible and farming plant and equipment would be insignificantly affected by corrosion from the chemical fall-out from the plant.

Shell-BP-Todd's corrosion and environmental engineer R N O'Brien said the main fallout chemicals would be ammonia, urea, nitrogen oxide, carbon dioxide and water vapour. All would dissolve in atmospheric moisture and fall down near the plant.

The Hawera Businessmen's Association contended the plant would revitalise southern Taranaki; the Taranaki United Council and the Hawera District Council, while

giving general approval, expressed fears about water supplies from the Kapuni stream which the NGC had nominated as a source for supply to discharge of effluent.

In the middle and upper reaches of the pipeline, the Commission for the Environment recommended that one buffer zone be set up and a control authority monitor the site.

The former chief critic of Government's decision to carry out a full environmental impact report into the scheme said the town and surrounding area had provided a suitable platform for the

local school committee whose behalf the Education Board said that the proposed plant was inadequate, and it intended would locate the school, Farmers Federation, the Environmental Society, the education claimed the scheme was the best interests of the

Federated Farmers up that Petrocorp had granted a monopoly to Zoeland fertilizer use preventing competition price and quality sulphate of ammonia from other manufacturing resources.

And it was in basic with the EDS that Construction operation of the plant at Kapuni area would not use and management of the

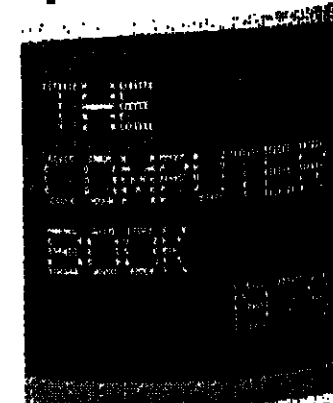
Zealand's natural resources. The plant would be an undesirable encroachment on land with a high potential value for production of food.

The scheme was contrary to the principles and objectives of the Water and Soil Conservation Act 1971.

The proposed area unsuitable as a site for ammonia-urea plant.

The proposed use likely to have deleterious effects on the existing foreseeable future use of the area and surrounding region.

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Price Surveillance Regulations put new light on meat workers award

NEGOTIATIONS to settle the approaching season's meat workers award will be watched with critical interest by farmers this year.

The first point of interest will be the extent of the increase. Most observers believe that taking the 4.5 per cent general wage order into account, the increase will be at least 14 per cent.

The second will be how the companies themselves pass on the charges to farmers, and whether the recently-instituted Price Surveillance Regulations will spark the competition necessary to keep increases to a minimum.

The award talks between the New Zealand Freezing Companies' Association, representing all New Zealand companies, and the New Zealand Meat Workers and Auckland Freezing Workers' Unions have broken down after three rounds of talks.

This has surprised nobody, as such breakdowns are expected each year.

The new season is fast approaching, however, and the award should be wrapped up this month if it is to have any chance of getting the season off to a smooth start.

The association's offer to date has been described as "taken" by Meat Workers' Union national secretary Blue Kennedy. It is also a conditional one, dependent on such controversial matters as manning also being satisfactorily resolved.

This latter point is particularly concerning companies, and they may want to make an issue of it.

While some increases in the number of men on a chain —

and therefore higher costs — were forced by hygiene regulations, the number varies from works to works.

With increased automation just around the corner, the companies want to get the number of men reduced.

Ironically, productivity on a chain is lower than butchers working the solo method, which had been the means of slaughtering animals from the industry's inception in the 1880s until the early 1950s.

The companies' offer represents about 7 per cent on last season's rates for lower-paid workers. With the 4.5 per cent general wage order, the minimum increase however, seems likely to be about 14 per cent because meat workers are most unlikely to accept anything less than 9.5 per cent as a basic increase.

The unions' claims are much higher, of course, and the eventual settlement might be

as high as 18 per cent. It will be interesting to see if the Government is again prepared to "buy" peace in the industry and allow such a settlement to go through.

Whatever the settlement, freezing companies will have to decide how to recover it, and what proportion should be recovered.

The industry's rule of thumb is that a 1 per cent increase in wages means a seven cents rise in the killing and freezing charges. In such circumstances, the increases will range from 98 cents (4 per cent) to \$1.26 (18 per cent) a lamb if passed on directly.

As farmers' returns from meat are ever-diminishing, reaction is likely to be strong if they find schedule prices offered reflecting an obviously steep increase in killing and freezing charges.

This year, it will theoretically be easier for



BLUE KENNEDY association offer is "taken."

freezing companies to do so under the new regulations.

From 1974 until recently, charges were controlled by the Stabilisation of Prices Regulations, although many farmers would probably argue that control was not the correct word.

The Ministry of Agriculture and Fisheries had to examine all applications to increase costs. Only two were allowed each season, and past costs could not be used as

justification for an increase. Retrospective wage payments could not be recovered either.

Yet from July 1974, the charges for killing and freezing a lamb increased by about 200 per cent. This was mainly because of the vast capital required to meet hygiene requirements and wage increases.

Much of the latter, the association did not want to meet but had to so that it could maintain a service to farmers.

A similar situation may recur this year. In all but a couple of areas, excellent lambing percentages have been reported, and farmers will be anxious to get lambs and old ewes off to the works as early as possible.

But in Southland for example, there is already pessimism that because of the award talks breakdown and local problems that are still unresolved, the province's four works may not open before January.

Charges this season will be set under the Price Surveillance Regulations, which

allow the companies a considerably freer hand.

Most of the steps, providing for justification have been removed.

While farmers are understandably wary, the industry itself sees the change as a step forward.

"Some might say that this recent Government action, in the absence of delicensing, might lead to unprecedented increases in killing and processing charges," association secretary T R Ritchie said.

"This is unlikely to happen for two reasons: Firstly, competition between companies competing for the finite stock resource will continue to provide considerable restraint in the setting of charges," Ritchie said.

"Secondly, the industry will be, more than ever before, under the scrutiny of the public eye. The industry will be required to fully justify any movement in charges."

Farmers will be hoping that Ritchie's prophecy is an accurate one.

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Anchor's away — in a bid to sail up-market

by John Draper
in London



PRIMARY INDUSTRY

FALLING sales are sending New Zealand's Anchor butter in search of the cream of the British market.

After years of jam as the brand leader in British supermarkets, Anchor is heading up market, subtly changing its image to a superior product commanding a premium price.

A redesigned paper wrapper is already in use as the standard half pound pack goes metric. Image-building will begin later this year as the New Zealand Dairy Board's new butter processing plant at Swindon in Wiltshire comes into operation and as quotas for the 1980s become clear.

Already the European Economic Community's Dairy Management Committee has given the board a taste of the new market.

High levies imposed on Anchor for the first six months of this year ailed sales by a third while community producers opted to sell to wholesalers at below intervention prices.

Anchor was thus selling for two pence more a half-pound pack than English, Irish, Danish, Dutch and German butter.

Levy changes in August raised Anchor sales to the original weekly target to clear the 1979 quota of 120,000 tonnes, but not high enough to clear the unsold backlog of around 20,000 tonnes.

The European Economic Community in a report on New Zealand butter has already suggested a voluntary cut in quotas in 1980 in return for clearing the Anchor butter mountain which is likely to be at around 80,000 tonnes by the year end.

Officially, the New Zealand quota for 1980 is 115,000 tonnes, after which the agreement allowing access has to be renegotiated.

That Anchor butter will still be bought by British housewives in 1981 and beyond is not in doubt. The quantity is the commission's report, written after the visit of

Agricultural Commissioner Olav Gunderlach to New Zealand, suggests lower quotas in return for a higher price and greater marketing flexibility for the Dairy Board.

It also suggests the quota be tied to the whole community and not just the British market, a point that is likely to be strongly opposed particularly by the Irish and French.

The commission's report, which is expected to be discussed in detail by the Council of Ministers later this year, must be agreed to unanimously before implementation.

And as has become the practice in all community negotiations, Britain — as New Zealand's voice — will have to trade off concessions to win an acceptable deal.

London sources say Conservative Agriculture Minister Peter Walker "is unlikely to go to the barricades for New Zealand butter" as his Labour predecessor John Silkin might have done.

The cost of the Common Agricultural Policy which is directly related to the dairy surplus is topping Tory priorities in Europe.

The community budget seems almost certain to run into deficit within the next 18 months and the British Government has already made it clear that it is not going to increase its contribution by putting up value added tax.

Further, it wants the budget restructured to reduce its net payments into the community coffers.

As one of the poorer members, Britain is the largest net contributor. Lower payments

inevitably mean a change in dairy policy.

Thirty per cent of the budget goes to support Europe's high-cost dairying, particularly the smaller farmers with few cows, but essential votes, in Southern Germany and France.

Other elements of the Common Agricultural Policy swallow another 45 per cent of the Community's overall budget.

British dairy herds are three times the average community size and also the highest yielding.

In terms of the community's overall dairy policy, New Zealand's butter sales pale into insignificance, a factor which will ensure survival.

The community's butter market is now about 1.5 million tonnes a year and falling because of the high prices.

Production supported by an intervention — guaranteed minimum-price is 1.96 million tonnes.

Removing Anchor from the market would have no effect on the European surplus and would disrupt the small world market beyond.

Economists argue that price-cutting across the board is not a solution to the problem, though holding intervention prices steady as was done this year and letting inflation take its toll on marginal producers might give temporary relief.

Even so, community production is increasing at around 5 per cent, though in Britain the increase is relatively steady at 2 per cent.

Butter is extremely price sensitive among brands, with the housewife buying the cheapest. For many years in Britain that was Anchor.

But across-the-board price cuts on all brands are unlikely to send overall sales soaring.

Margarine is half the price of butter, and is favoured by those on low budgets.

Economists calculate that price cuts needed to sell the surplus would result in butter being sold at less than cost.

The seemingly ludicrous solution, and one strongly opposed by the British Government, is to sell heavily subsidised community butter to the Russians at a third of the

BUTTER exports to Britain will be sliced to around 80,000 tonnes in the early 1980s as the European Economic Community grapples with its mounting dairy surplus.

Already the European Agricultural Commission has asked the New Zealand Dairy Board to accept a voluntary quota cut this year and next in return for a reduction in the growing stocks of unsold Anchor butter in British coolstores.

This year's quota of 120,000 tonnes is unlikely to be sold. In the first six months less than 40,000 tonnes were bought and since a levy adjustment in August sales have picked up to around 2400 tonnes a week, insufficient to clear the backlog.

The agreement giving the Dairy Board access to the British market expires at the end of 1980. A future agreement will be on the agenda for Europe's agricultural ministers when they meet this month.

European price.

The European Commission has been putting up proposals for several years to tackle the dairy surplus, but all have proven to be politically unacceptable.

Some observers are predicting a showdown between the council of agricultural ministers and Commissioner Gunderlach in the next six months.

One school of thought expects Gunderlach to threaten to resign unless the ministers accept his modified proposals.

Exactly when New Zealand will find out what its quota for the 1980s will be is uncertain.

Predicting when and what decisions will be made is proving difficult even for government advisors involved.

What does seem certain is that the quota will be cut. Some sources predict 80,000 tonnes is likely to be close to the post 1981 level.

And the quota could be set in tonnes or more likely tied to a market share with a fixed ceiling.

Under the current agreement covering butter

sales, Anchor is effectively guaranteed a minimum 25 per cent market share. But the British market is declining from 500,000 tonnes in 1975 to an estimated 400,000 tonnes this year.

A 25 per cent share in 1981 is certain to be less than 100,000 tonnes.

No agreement is likely to be permanent. In community terms a long agreement is three years, at best five with a built in review.

The British Government will support the Commission's recommendation giving the Dairy Board greater price flexibility.

Acceptance by the Council of Ministers will end the Dairy Management Committee's politicking, largely responsible for the growing mountain of unsold Anchor butter in Britain.

The commission's proposal of a fixed levy will pass wholesale pricing control to the Dairy Board.

With an up market image — and that does not include foil wrapping which the Board considers tainted in the British

housewife's eye by its European connection — there is clear scope for bigger profits.

Better quality control is expected at Swindon, only 33 kilometres from the geographical centre of Anchor's distribution area and adjacent to the M4 motorway, as the quantity packed by sub contractors drops from 80 per cent to less than 20 per cent.

The commission lists seven factors to be taken into account in the negotiations.

● The importance of the United Kingdom as an outlet for the community's own butter producers;

● The high level of production within the community and necessarily for restraint both with production and prices;

● The maintenance of butter consumption through reasonable prices to the consumer;

● Traditional links between New Zealand and the EEC;

● Desire for closer co-operation between institutions in the EEC and New Zealand with the objective of promoting orderly world marketing.

"It should be borne in mind that not only is New Zealand dependent on the community market but also that the New Zealand market is important to the community."

● The need to avoid drastic effects on the New Zealand economy;

● And the need to get stability in the community butter market particularly in the United Kingdom — the only net importer — to the benefit of all suppliers.

Wines pointed to Germany

NEW Zealand white wines are young, fresh and fruity, according to the renowned viticulturist from the Gelsenheim Institute in Germany, Dr Becker.

But further work needs to be done with the selection of better strains for clones as they are known in the industry) of the existing grape varieties, he says.

He pointed out that the Muller-Thurgau variety, better known in New Zealand as Reisinger Sylvaner, was now the leading variety planted in German vineyards. It produced young, fresh uncomplicated wine which was popular among newcomers to wine the world over, but could never eclipse the true Reisinger variety which largely com-

prised the plantings in the prestige areas of Germany — the Rheingau and the Moselle — and made wines of greater complexity.

Becker visited vineyard areas in Henderson, Gisborne, and Hawke's Bay as the guest of the Wine Institute.

At a seminar in Auckland attended by wine growers from all over New Zealand, he demonstrated in an audio visual presentation what he meant by better clonal selection.

Perhaps his point was better illustrated by a panel discussion on what was the best root stock for grafting under New Zealand conditions. The leading rootstock here, 1202, is one that has been discarded years ago in Germany.

About 130 litres of beer per capita are consumed annually in Germany. Wine consumption is 24 litres per head, of which about 12 litres is imported.

Germany does not make enough wine for its own purposes, and Becker suggested that, as New Zealand white wines are similar to many wines exported from Germany, perhaps this country in time could fill the gap in Germany's present export market.

Kiwis catch gold fever

GOLD bulls are romping through the money markets of the world in a buying spree that may double the price of gold this year.

New Zealanders are catching gold fever, too. The demand has been so heavy, that suppliers of gold coins and bullion for investments are running out.

When Brendon Scorer, of the World Bullion Company, began a series of seminars in Auckland on September 1 he was selling one-ounce gold Krugerrands for \$370 each (NZ\$1, September 12, 1979).

On Monday last week, Scorer's price for one Krugerrand was \$450 — an increase of nearly 10 per cent in 24 days.

Scorer's selling price for bulk buyers (100 Krugerrands or more) that day was \$440. His buy back price: \$415.

But Scorer said none of his customers was taking their profits. Everyone was holding on to gold.

The problem is supply, Scorer would not say how many Krugerrands he had sold in the past three weeks. But he estimated it would have been at least 200 of the coins.

He has run out of coins and is selling on 14-day delivery.

Matthew Garrett NZ Ltd, New Zealand's biggest gold dealer, recently stopped supplying bullion for investment. It would continue to supply gold coins, but stocks have run out.

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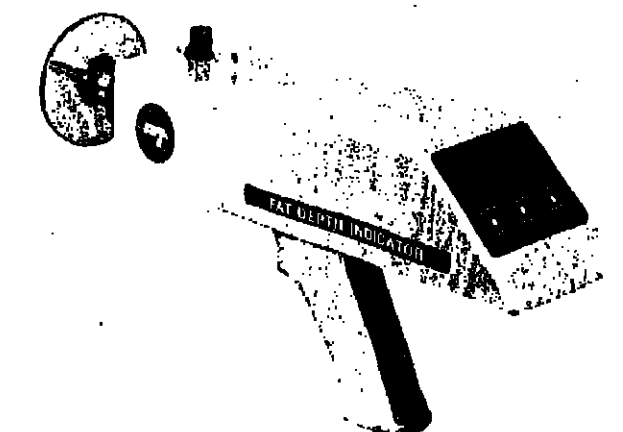
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BRIAN HENNESSY...found enthusiastic response overseas



FDI...sorts the pinks from the yellows

Pistol fires readout on fat

THE Hennessy & Chong Fat Depth Indicator is a probe which, through a combination of electronics and optics, can discern the interface between the outer layer of fat on a carcass and the muscle, and measure the thickness of the fat layer.

It consists of a tough plastic pistol shaped case fitted with a stainless steel probe. The probe is pushed into a carcass, and as it is pulled out it measures the fat depth in millimetres, displaying the result in a lighted digital readout at the end of the instrument.

The instrument combines an optical measurement system with electronic circuitry which converts the measurement to a digital read-out. The measurement is done by a small light-emitting diode and a photosensitive diode which are inset into the 75mm long by 6mm diameter steel probe.

Through the action of the diodes the probe is sensitive to colour change in the material through which it passes, and is particularly sensitive to the differences between the pinks and reds of muscle and the white or yellow of fat.

By discerning this colour change, the probe can accurately measure the distance between the interface of muscle and fat and the datum plate which is pressed against carcass surface. The instrument automatically resets to zero when pushed into the next carcass.

The fat depth is converted to 20 millamp current loop which the information to a computer, which the company will use in measurement and recording that it desires.

The FDI has been designed for long life and reliable performance in the testing environment of meat packing houses. The case is moulded from tough, impact resistant material, able to protect the solid state electronic circuitry from heat, cold, water and shock. Its functional shape and light weight means it can be used at the rate of one reading every two seconds, for a working day and cause the operator no fatigue.

An important feature is that the probe measures fat depth as it is pulled out of the carcass, not when it is pushed in. First, as the probe is pushed in it distorts the layers of muscle and fat and this would give a false reading. As the probe is pulled out the layers of muscle and fat have returned down into a normal position and that is what is read.

Second, it eliminates the problem of different operators pushing the probe in with different degrees of pressure and thus giving varying readings. As the probe is withdrawn it is controlled by a constant pressure which is independent of the operator.

FDI: million-dollar potential

A FAT-MEASURING instrument which could revolutionise meat grading systems throughout the world and earn millions of export dollars has been invented, developed, and is now being manufactured, in Auckland. It is the Hennessy & Chong

Fat Depth Indicator (FDI), brainchild of instrument engineer Brian Hennessy. The FDI permits the objective measurement of hot-fat depth in carcasses to standards of accuracy and at speeds which have never been possible before.

The instrument's most immediate application is in grading pig carcasses, but it seems that the majority of local producers have no inkling that the problem has been solved.

At the July annual meeting of the Pork Industry Council one remit was passed seeking a full review of pig grading because of dissatisfaction with the current system, which is based on the manually operated intrascopic.

And at the Meat Board Electoral Committee meeting in August, a Meat Board executive officer was asked about the prospects for objective grading. His reply was that work was being done on it, but practical instruments were a long way in the future.

Developing an instrument which would reliably carry out objective hot-fat measurement has been taxing the minds and research finances of companies throughout the world. There are enormous rewards to be won by the company which develops such an instrument.

Government agencies such as Britain's Meat and Livestock Commission and the American Department of Agriculture, commercial meat companies, and research organisations are all seeking better systems of subjective grading which now depend on eye appraisal or difficult-to-use manual-optical instruments.

In a sales investigation trip to the United States, the EEC countries, Sweden and Denmark earlier this year, Hennessy found enthusiastic interest in the FDI by all sectors of the meat-killing industry and governmental agencies.

At about \$8000 each, FDI, export sales are estimated to reach more than \$100 million.

An example of the attraction of the FDI to meat processing companies: In the United States and Canada, pig carcasses need to be split in half to be graded — with a steel ruler. The FDI will eliminate this, and Canadian and American pork processors told Hennessy this would mean a huge number of skins which are now converted to low value food products would be suitable for tanning. This would bring higher return from each carcass through the sale of leather and suede quality pig skins.

In packing houses, where the type of cuts produced from the pig carcass are dictated by day-to-day market prices, the FDI would allow more precise division of carcasses into the appropriate cuts.

Some processors estimated this feature alone would save at least \$1 a carcass. Their throughput is enough to pay for

an FDI in one day's saving alone.

The only other commercial competitor in the hot-fat measuring carcass is the Danish SKF conductive probe. Some of its organisations are multi-conductivity probes, but are not on the market.

The conductivity probe as accurate as the FDI's optical-electronic system, it is much more expensive. The conductivity probe measures changes in electrical resistance accurately, but not tell which precise depth in electrical conductivity represents the actual thickness of fat and muscle.

This change in resistance which represents the thickness of fat and muscle has to be estimated by an average of a large number of tests on carcasses. In cases vary, depending on such things as feed, carcass weight, age, and even the animal's state of mind at the time of slaughter.

Compensation for the various factors can be built into the conductivity probe but this is not the same as a direct reading of the actual muscle interface which the FDI optical reader permits.

Hennessy has a strong belief in New Zealand's ability to compete as a manufacturer of special areas such as electronics and plastic, particularly with equipment related to the agricultural industry — the "Smithsonian of the Pacific" concept.

He ran a company which specialised in the manufacture and repair of precision instruments.

One day he was called to repair the manually operated intrascopic, which was used to measure fat depth on pig carcasses.

He decided it would be possible to do the same job faster and more accurately with optical electronics, and the idea for the FDI was born.

The Chong part of Hennessy & Chong Ltd, the company set up to develop the FDI, comes from Auckland businessman Jack Chong.

He came in with Hennessy as a partner in the early stages of the development, and has been actively involved in the development of the FDI.

Capital for the development of the FDI was provided by the FDI

Employer study: wages threaten export hopes

by Colin James

WAGE settlements are already running too high if New Zealand is to maintain its international competitiveness.

So says the Employers' Federation, which argues that, without improved productivity or an acceleration of price rises for foreign competitors' products, total wage costs can rise by no more than 11 to 12 per cent in the 1979-80 year if international competitiveness is to be maintained.

Already settlements are running at a level which will mean a total wage bill rise of well above that limit.

When added to the 4.5 per cent general wage order, settlements at around 10 to 10.5 per cent will mean wage cost rises of between 15 and 15.5 per cent.

The federation's calculation results from a survey of 11,000 of its members, of whom 2500 replied.

It is based on earlier research by its policy and planning co-ordinator, Max Bradford, suggesting that a "wage path" should be identified which would allow the "exposed sector" of the economy to remain competitive.

Bradford's "exposed sector" encompassed exporters and domestic producers not protected from competition of foreign imports.

From the recent survey, Bradford calculates an appropriate "wage path" for the coming year of "something less than 8 to 9 per cent".

Replies to the survey — which came from firms accounting for roughly half total non-agricultural exports —

suggested that New Zealand non-agricultural exporters maintained their competitiveness last year.

They raised average wholesale export prices by 12.2 per cent, roughly 1 per cent more than their competitors in overseas markets.

But within that sector, exporting manufacturers did less well. They reported their own export prices rose nearly 10 per cent while their competitors' prices rose by just over 7 per cent.

This suggests "some small loss of export competitiveness" among manufacturers.

Looking ahead to this year, non-agricultural exporters covered by the survey expect prices in overseas markets to rise by about 8.5 per cent next year.

At the same time they estimate their own non-labour costs will rise by nearly 13 per cent.

If profits are to be maintained and non-agricultural exporters are to hold their share of overseas markets, the Employers' Federation says, "labour costs in the non-agricultural sector will have to rise by something less than 8 to 9 per cent".

This is the appropriate "wage path" for 1979-80. In the manufacturing export sector, competitors' prices are expected to rise by 7.7 per cent and non-labour internal costs by 12 per cent.

The employers' estimated "wage path" for exporting manufacturers is "something less than 8 per cent".

This could be affected by productivity increases. In 1978-79, companies replying to the

employers' survey said their productivity rose by 3.1 per cent.

But in 1979-80 most exporters — whether in the non-agricultural sector as a whole or among manufacturers only — anticipate no change in productivity (though of the minority expecting a change, more expect an improvement than a fall).

The employers' study notes four other factors, three stemming from the June Budget, which will affect the rate at which wage rates could rise and still maintain com-

petitiveness.

● The 5 per cent devaluation. ● The introduction of the managed float into exchange rate policy (designed by the Government to offset differences between New Zealand and foreign production costs).

● The announcement of a new regime of export incentives.

● An acceleration of inflation rates and wage costs in New Zealand's overseas markets.

Assessing the impact of these factors (by an un-

disclosed formula) the

federation's "best estimate is that to preserve the competitiveness of the non-agricultural export sector, total labour costs, including general wage increases, should rise no faster than 11 to 12 per cent in 1979-80.

"The settlements in the general drivers, metal trades and electricians' negotiations already indicate that this wage path has been exceeded," the federation says.

"With the 4.5 per cent general wage increase included, and in the full knowledge that the general level of wage increases in these trend-setting awards will flow on to most other awards in the 1979-80 wage round, wage costs in all industries will rise by between 15 and 15.5 per cent."

The federation goes on to warn that "it is clear that the non-agricultural export sector is threatened with a loss of competitiveness if wage costs are allowed to escalate beyond the present indicated levels for 1979-80 of 15 to 15.5 per cent."

"Equally, in assessing the equity of this increase against present estimates of inflation of between 15 and 17 per cent for the next year, the impact of the tax cuts announced in the

1979 Budget and the increases in the family benefit should not be overlooked.

"Depending on family status and income, these fiscal measures will add between 1.5 per cent and 8 per cent to the wage and salary earner's net take-home pay.

"Consequently, the after-tax real income of most, if not all, wage and salary earners will be protected in 1979-80 and for some groups real incomes should rise."

FOOTNOTE: Bradford was asked why the managed float exchange rate formula would not compensate for labour cost rises and keep exporters competitive.

Bradford said that the managed float was similar to a devaluation.

"In that sense, if wage costs rise internally and damage competitiveness, one would expect the exchange rate to move downwards," he said. "That devaluation would raise import and domestic costs and end up in the rate of inflation."

"Thus the managed float goes some way towards maintaining competitiveness, but not all the way. A number of other factors are involved."

State Securitibank stance sparks inquiry

by Warren Berryman

THE Ombudsman has been asked to look into Government's dealings with properties formerly owned by the collapsed Securitibank group or its debtors.

Securitibank's committee of inspection, through the new liquidator, Harold Goodman, wants the Ombudsman to look into an apparent Government blanket decision not to buy or lease properties from the collapsed Securitibank group.

It is understood the committee feels this Government decision may have hurt Securitibank's creditors.

Behind the scenes lurks an ethical question: Should Government — whose agencies were major Securitibank shareholders — buy or lease properties from the collapsed

group? Central to the case brought before the Ombudsman is the sale of the Swanson Towers block in Auckland to the Challenge Corporation after Government earlier had refused to buy, and the subsequent leasing of this property by Challenge to the Government.

Swanson Towers, a prestige office block in downtown Auckland, was built by Samco Sargent Consolidated Ltd.

Samco Sargent went down in the vortex created by the Securitibank crash and the block was left to be disposed of by Fred Watson a receiver appointed by Securitibank subsidiary, Merbank.

Swanson Towers was then valued at about \$4 million.

The Auckland office of the Works Ministry was negotiating to buy the property in 1977 for about \$3.5 million. But Government backed out — apparently the result of a Cabinet decision. (NBR November 8, 1978).

The property was sold to Challenge for \$2.35 million in June 1978.

Challenge then leased the property to the Labour Department last November.

The Labour Department has held the lease for nearly a year but has yet to occupy the building.

The department will occupy a total of 15 floors in the block (each floor is about 3500 square feet).

It now appears the taxpayer is footing the bill for this unused space.

About 25 per cent of the building was occupied when it was sold to Challenge.

The sitting tenants were less than pleased that their prestige building should be used by the Labour Department as low-quality real estate.

During the period of negotiation before the bargain-basement sale to Challenge, the Securitibank creditors received a mere pittance in rents from the virtually empty building.

Potential tenants existed but were "turned away" presumably because the Government would want vacant possession if it decided to buy.

Some sources close to the Securitibank liquidation feel that insofar as Government agencies were a major Securitibank shareholder, and insofar as the names of Government, Life, and State Insurance were used to inspire confidence in Securitibank, the Government might have had a duty to allow it to be sold to Challenge, and then leasing from it.

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Paper towels win hands down on every count.

Please send me your brochure.

Paper towels win hands down on every count and details on your special offer.

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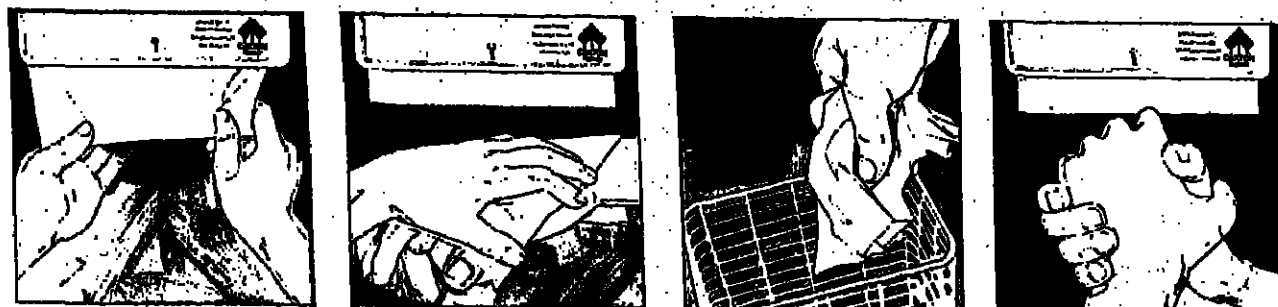
Nothing touches paper towels for hygiene.

Available from all progressive Industrial Wholesalers.



If 'sick days' seem like a conspiracy,

use only paper towels.



Because germs might be spreading around your work place faster than the latest rumour there could be a case for installing a paper towel system. If you find that even small cuts on hands seem to take a long time healing... or there's that red ring around a sore that says the body is fighting infection... or five people at work happen to all have boils or the trots... there's every chance they've picked up something from a towel that has been used by someone else.

Beat the bugs and gross infections, replace your towelling system with Hygenex Paper Towelling. Hygenex paper towels are never second-hand — they are personal towels — clean and untouched before you. Hygenex Paper Towels... nothing can touch them for hygiene, versatility, convenience and economy. Switch to Hygenex Paper Towels and make your work place a cleaner place.



Nothing touches paper towels for hygiene.

Rhodie: counters to anti-apartheid revealed

DUTCH members of an organisation with strong anti-apartheid views were surprised in 1974 to receive an annual peace journal which contained only the most moderate criticism of South Africa.

In fact the journal, mailed to them privately, was bogus. In the words of Eschel Rhodie, it was his department's "alternative" publication.

They had gained access to the mailing list, discovered the intended contents of the journal, and produced a look-alike copy. Rhodie does not recount the consequences.

According to Dr Rhodie, more than \$125,000 was

channelled to a front organisation in Holland to counter anti-apartheid activities. In both Holland and England, he says, he had access to the plans and membership of these movements: information which he used to "confuse and disrupt" them.

The front organisation used in the peace journal project was Stichting Beheerscentrum — Foundation Control Centre — based in the Hague. It has been defunct for three years. The hoax was pulled on subscribers to an annual publication of the Interdenominational Consideration of Peace.

SOUTH Africa's efforts to curb her anti-apartheid critics abroad provide the theme of the final part of our Financial Times series, the Eschel Rhodie interview report.

Dr Rhodie, the former head of the South African Information Department, has previously described how his propaganda unit was set up and the contribution it made toward establishing contact with Black Africa in the mid-1970s.

(The former treasurer of the Beheerscentrum, F van Buren, said that the organisation received money from Rhodie, but says it was no more than \$40,000. He was at pains to say that nobody had been bribed with the money which he says was used to fund a political report.)

According to Rhodie, two

British Labour Party members of Parliament — whom he does not name — provided information about the activities and membership of anti-apartheid organisations there.

The former propaganda chief went on to give details of the steps taken by his department to counter the

effect of anti-apartheid opposition from the World Council of Churches.

First, an organisation was formed — called the Ecumenical Organisation Bureau — to establish contacts with church groups disagreeing with the council's standpoint.

Altogether \$150,000 was channelled to the bureau, which set up a programme for visitors and prepared propaganda for distribution world-wide. But progress was not thought very satisfactory.

As a result Rhodie's office decided to work through the anti-communist Church League of South Africa, a

small Methodist group which published a weekly *Encounter*. (This has connection with the magazine, *Encounter*, published in Britain.)

The magazine was vamped and offices of a church opened in Wellington and London. It eventually had a circulation of "several thousands of copies".

Turning again briefly to department's efforts to "sympathetic" reporting, South African events by influential publications, Rhodie claims to have been successful in the case of the *American* weekly, *Business Week*.

Business Week published an annual supplement between 1975 and 1978 which was largely subsidised by a advertising paid for by a department. Editorial by agreement, was signed by the journalists of the department-funded *Magazine To The Point*.

Rhodie claims that as a result of the supplement, financial and economic subjects, South Africa received nearly 26,000 letters from American politicians, businessmen and citizens.

Finally, Rhodie touched his department's record of famous South African combat international bar, and the threatened business resulting from South Africa's political policies such as "envoy", he said, Gary Player.

Player, says Rhodie, visited leading American executives from the management of Ford, Boeing and Lockheed in South Africa. For Player was paid \$30,000.

"I gave Player this amount because he could have earned a similar amount if he had won a big international tournament," said Rhodie.

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Guide musters media

HOW many advertising agencies are there in New Zealand? Five. How many regional farming publications? No fewer than six. How many suburban newspapers in Auckland? Six.

It's not that we're smart — we've just been perusing the 1978-79 edition of "Advertising Directory and Media Planner". Published by Press Research Bureau, this seventh edition maintains the same format as previous editions with an increase in the number of publications listed.

It covers 180 newspapers and 480 magazines, plus radio and television stations, PR advertising agents, PR consultants and direct mail companies.

Its particular value is in the print field where newspapers are listed alphabetically, geographically and in their NPA classifications. The geographical listings provide all the basic information an enquirer needs to know: addresses, executives' names, circulation, deadlines and basic rate data.

The magazine section is grouped into market classifications with useful cross-indexing and again full media information.

For any advertising man with a continuing concern with media this directory has to have a place on the reference shelf.

Bank offers specials

FOR food and variety stores these days multiple page advertising is as common as this week's specials.

But when a sedate, conservative national advertiser triggers a triple page in the metros, it has all the elements of a block-buster.

That's what the Bank of New Zealand has done to signal an increase in the term deposit and investment account rates.

It even used the words "special offer" and "once in a lifetime" opportunity (without specifying whose lifetime).

Triple pages were confined to metropolitan areas but a long string of provincials received full pages and we understand there is a strong follow-up for a campaign which is due to last only a little over three weeks.

This print-only exercise is further evidence, if such were needed, of the strong competition between financial institutions for the savings dollar.

Hours cut spending

NEW Zealand's inconvenient shopping hours come under fire in a recent O & M survey. New Zealand working women, who constitute about one-third of the labour force, earn more and have greater disposable income than their non-working counterparts and are prepared to spend it.

They are not only willing to pay more to save their own time but they buy more convenience foods, more household aids, more cars, clothes, jewellery and cosmetics.

But because of restricted shopping hours they have fewer opportunities to spend their money. By contrast, most shops in England, the United

States and Canada are open six days a week. New Zealand retailers and marketers say O & M are ignoring one of the biggest social revolutions since World War II.

NPA accredits agency

HAMILTON-based agency Group Graphics Ltd recently received accreditation by the NPA. Established in 1978, Group Graphics services national advertising accounts in New Plymouth, Rotorua, Hamilton and Auckland.

PRINZ elects fellows

SIX long-serving members of the Public Relations Institute of New Zealand have been elected to a fellowship of that body.

They are Lindsay Bullock, Constable of Wellington; Jim Huse of Paekakariki; John Parsons of Taupo; Craig Saxton of Auckland; Alan Smith of Wellington; and Owen Steel of Wellington.

Faith in question

THE Farmers Trading Company has embarked on a campaign with the dual objective of attempting to bolster sagging national morale and of stimulating sales of New Zealand manufactured goods. "Farmers have faith in New Zealand" is the message currently featured in advertising.

Marketing manager Ted Blackwell says the idea sprang from a brain storming session. "Our hope is that it will encourage demand for New Zealand products with all the spin-off benefits such as enhanced job security," he told Admark.

He reports a great deal of support from manufacturers who are helping subsidise the special budget set up for the "have faith" campaign. Present plans are to programme for a full month when results will be evaluated.

The idea certainly has merit. Any measures designed to encourage a positive national attitude are commendable. But the form the message takes is far from inspiring. The kiwi cum flag background is a conventional visual stereotype and far from a mind-topper.

And in a society which is inclined to question rather than to accept does an exhortation such as "have faith in New Zealand" really impress?

Unwittingly Farmers has pre-empted a campaign proposed for the NZ Manufacturers Federation. This has been incubating for some months, has the support of the Federation but is yet to get off the ground.

It is tied to the theme "New Zealand first" and calls for support from all sections of the community.

Why are such campaigns felt necessary? In uncertain times there is need for the Government to indicate a firm future direction for the country. In its absence, confidence ebbs and hopes dissipate while doubt and uncertainty rush in to fill the vacuum.

That two separate organisations should both independently recognise the problem and attempt a solution can only renew con-



fidence in the initiative of private enterprise.

With the "Have a go, Australia" campaign, backed by Government, our trans-Tasman cobbles are already under way in a national morale boosting effort.

Butter ad spreads word

IN the United Kingdom, the Television Audience Bureau measures viewers' reactions to brand advertising on a scale of emotional commitment to the product ranging from "not for me" to "for me". A commercial for the market

leader, Anchor brand butter, rated top twice in three months last summer and early this year another version headed the table in the spring campaign. Latest reports show it still doing well. So the New Zealand dairy industry scored first with both product and advertising ratings. There must be a moral in there somewhere.

Ideas put on market

A CREATIVE shop — that's not new. A creative shop consisting of a husband and wife team — that's new, at least in Wellington.

Douglas Wilson, 35, started off his creative career with Iota. Later he went Sydney-side with Patersons and followed with the almost obligatory London stint for two years at Masius. Then back to Iota where he was both an associate and creative director.

His wife Cathy is an ex-teacher, civil servant, lecturer and community worker but she will be weighing in particularly with her experience on publications and in the

editing field. It was a desire for a greater degree of independence rather than dissatisfaction with agency life that led Wilson on to the consultancy path.

"We both wanted a little more control over our working lives," he told Admark. "We can spend more time doing what we're good at and less doing the sorts of things we don't enjoy. By keeping the operation small and humanized, the money and organisational hassles are fewer."

Operating as "The Ideas Trading Company", the Wilsons are offering advertising and public relations

services to non-commercial clients as well as to commercial companies. They say that this is a socially useful thing to do as non-commercial bodies are not normally able to engage professional help.

Already they are developing some major campaigns for organisations of this kind.

They are also working closely with a number of advertising agencies in all media. "We have no intention of becoming an advertising agency," said Wilson, "so our services can be tailored to meet practically any requirement."



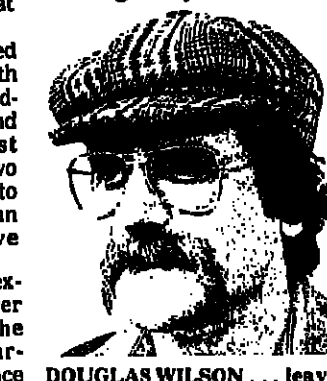
CATHY WILSON... desire for greater degree of independence.

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DOUGLAS WILSON... leaves agency life for consultancy

LANIER IS TOTALLY COMMITTED TO DICTATING EQUIPMENT

The Lanier "Courier" is the modern way to get paper work done



You could be forgiven for thinking that the new Lanier Courier is just another high priced pocket recorder. After all, it has all the qualifications. Excellent sound reproduction for example. Record your voice at normal pitch regardless of where you are, in a busy office or on a construction site, and play back. You'll hear yourself clear as a bell above the hub-bub. More importantly, so will your secretary.

The Courier has one button operation for stop, play, forward scan and rewind. With a red light to show when you are recording. A battery level indicator keeps an eye on the two AA-size alkaline batteries. The Courier is compatible with all systems. And there are jacks for a microphone, headset and mains adapter. Finally, an aluminium case gives the Courier its stylish good looks and strength. All of which sounds like an expensive pocket recorder.

Yet the Lanier Courier costs only \$165.00. How's it possible? Simply through the use of the best technology available and the experience of the No. 1 in dictating equipment, Lanier. The Courier is available from Kerridge Odeons' extensive dealer network throughout N.Z.

☐ Please send details on the Lanier Courier.
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Vendor union clarifies

WE read with interest your provocative article of September 12. In reply we would note that UEB and AHI Industries' submissions in favour of cartons did not consider the question of ordering and payment, which will be the prime problems of selling carton milk, on milk rounds, in New Zealand. The main reason consumers in Scotland gave for cancelling home delivery was not being able to vary orders readily.

The connection between the introduction of cartons and the collapse of home delivery is clear to the New Zealand Milk Board, and we would quote from Page 28 of their submissions:

"The glass bottle represents the cornerstone of the home delivery system and overseas any move to cartons has resulted in increased sales through shops, corresponding reductions in vendors' sales to householders and in addition to the increased price factor, an overall drop in consumption. A

chain reaction results from reductions in vendors' front gate sales through increasing per unit distribution costs, which, in turn, further affect sales and so on. The end result is that vendors' rounds become uneconomic and the local milkman could become an historical fact in the New Zealand community, as in America and Europe."

Your article of September 5 announced the introduction of AHI's Hygrade Packing Company to the debate on cartoning in opposition to AHI's glass manufacturing company. A recent American packaging magazine in an article entitled "Milk Packaging Still in Transition" points out that because supermarkets are now obliged to provide all a family's milk requirements, cartons are losing market share to plastic containers, which are more convenient for bulk sales.

Perhaps AHI has another subsidiary which is already preparing to prove the desirability of replacing the prospective cartoning plants with plastics here in New Zealand. All this when the OECD report "Beverage

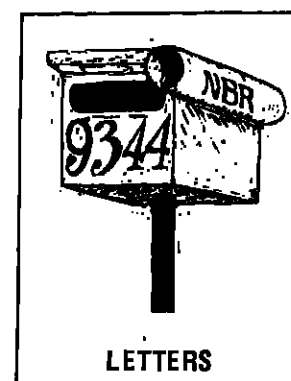
Containers: Reuse on Recycling" recommends a return to recyclable glass containers.

We accept there may be grounds for criticising our questionnaire but the acid test for our opponents must surely be to do their own research.

We did cut and paste articles in our submissions, but indicated any deletions from the originals, which are readily available from the Ministry of Agriculture and Fisheries Library. We went to these lengths because the librarians told us we were the only people who had made enquiries through them. The report of the Scottish Milk Marketing Board was reproduced in full simply because it is not readily available in New Zealand.

We believe that it would be an error to try and improve the New Zealand milk distribution system by making it more like those which have failed to maintain home delivery services in other parts of the world.

J G Duncan
Research Officer
National Union of Milk Vendors



Rival edits record

MIGHT I respectfully suggest that the John Kennedy comment about farm-worker unionism, referred to in a letter to the editor (NBR September 12, 1979), was from the Southland Farmer, not from the Southern — our erstwhile rival.

Michael Lynch
Editor
Southland Farmer,
Otago Farmer.

Crime rate

Mr Levitt says (NBR August 8) that the increasing number of laws is said (by who?) to have produced the greater volume of business before the courts?

In fact most court appearances would relate to the Crimes and Police Offence Acts or the acts covering drugs, driving or fishing. Recent changes in these acts (for example, the Transport Amendment Act) relate to the technicalities of prosecution only, and the Crimes and Police Offences Acts are updated rather infrequently!

New acts like the first new 1979 acts, the Imprest Supply Act and the International Departure Tax Act are unlikely to affect the crime rate significantly.

John Wilson
Wellington

Milkmen stand divided

OUCH! Your full page September 12 article gave readers a wrong impression that the nation's milkmen solidly oppose milk in cartons.

Not so. Eighty per cent of New Zealand vendors are members of the Dominion Federation of Milk Vendors. We firmly support carton flavoured milk.

We have told the Government Caucus Committee that we see carton flavoured milk as a good product, good for people and for business.

Our federation is actively seeking rights for vendors to distribute carton flavoured milk daily to homes and all other types of outlets.

Unfortunately this view, held by 1000 of the country's 1250 vendors, did not surface in the NBR article. So could we put your readers right?

Our representations to the caucus committee were contained in the 40 page joint submission to the Town Milk Industry.

For the record we mailed NBR its own copy of the full submission on August 31.

The whole of your article dealt with views of the National Union of Milk Vendors, which represents about 15 per cent of the total 1250.

You appear to have been under the impression that the National Union was the official body representing all vendors.

Yours is not the first organisation to make that mistake. Radio New Zealand along with many dailies have made it recently.

The union is in fact a splinter group which thinks that milk vending businesses should run on union principles.

Dominion federation members, on the contrary, take pride in seeing themselves as small businessmen who prosper by serving the public.

Union vendors are seeking six day home delivery. Our members are convinced that the public wants seven day service and know that's best for us too.

The union opposes any kind of milk in cartons. We want to distribute flavoured milk in cartons, and UHT milk as well, if people wish to buy it.

We do, however warn that you can't have carton fresh white milk in supermarkets, and hope to maintain seven day home delivery as well.

This isn't our view alone: the town milk producers, milk stations and our federation have all reached the same conclusion independently.

When some of the volume goes into the supermarket, the distribution cost per bottle to

the gate increases. This turns more people in to supermarkets.

The volume decline, usually around 4 per cent overseas, makes uneconomic for consumers vendors to maintain a 7 day home service.

Now we admit quite to that people who don't want extra cost of cartons will prefer the supermarket.

We'll even agree that their free choice is a democratic right to buy as a personal choice suits their own circumstances.

But real life isn't like that. And a large number of people are already hard pressed, cash, without facing extra costs for both cartons and petrol.

Do those people have a democratic right to buy what they simply submit to as costs, because it happens suit people wealthier than they are?

We think there is a conflict here. It can be only by political decision to make a decision to make a decision.

Nobody should deny that. It's not a decision to be made blindly.

The Dominion Federation of Milk Vendors says a majority of its customers want the cheapest most convenient way. And that's how we intend to provide it.

KJ Hay
National Secretary
Dominion Federation of Milk Vendors

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Foreign banks gain qualified entry support

Melbourne Correspondent

A MAJOR Australian statutory body, the Commonwealth Banking Corporation, has expressed qualified support for the issue of further banking licences to foreign banks seeking entry into Australia.

In its submission to the inquiry into the Australian financial system, it said it would support admittance if the direct controls over Australian banks were significantly relaxed, and competitive market forces were allowed to become the main determinant of bank deposit and lending policies.

But banking licences should be issued to foreign banks in Australia only if reciprocal rights were granted to the Australian banks by the country of domicile of each new entrant.

The Commonwealth Banking Corporation, which controls the Federal Government's Trading, Savings, and Development banks, argues that the entry of foreign banks should be linked with the development of the foreign exchange market.

The submission contends that the participation of foreign banks in an expanded foreign exchange market would give it added depth and breadth, which could benefit the Australian community.

It says the official foreign exchange market is no longer adequate to cope with increasingly complex requirements of organisations in more volatile market conditions.

The submission states: "In the event that foreign banks were permitted to operate in the foreign exchange market they would also represent a potential new group of holders of Government securities."

It concedes that Australian banks "could face a greater degree of competition, but there could also be some benefits to the banks and their customers by having wider covering opportunities in a larger market."

The corporation's qualified support for entry of foreign banks into Australia is in sharp contrast to the thinly veiled



THE AUSTRALIANS

opposition of most of Australia's private banks.

In its submissions to the inquiry, the Bank of New South Wales says: "In logic, there is scarcely anything at all to be gained by opening the Australian financial market place more fully to foreign banks."

The source of its opposition to foreign banks gaining entry to Australia is the fear that they would be permitted to operate solely in the more profitable "wholesale" end of the market, without bearing some proportion of the cost of providing the Australian community at large with a nation-wide branch network and efficient money payment system.

It argues that to preserve the present strength of Australian banks, all foreign entrants must be required to compete on equal terms.

Coolness to foreign entry was not confined to the Bank of New South Wales.

The Australian Bankers' Association submissions included the following terse comment: "...the question of entry of foreign institutions into the Australian banking sector...involves nationalistic considerations that do not easily lend themselves to economic analysis (and accordingly have not been considered in this submission)."

No foreign bank licences have been granted in Australia since 1942, and successive Australian Governments since World War II have remained firmly opposed to the establishment of new foreign banks.

Control is exercised through the Australian Banking Act

which provides that a Federal Government licence is a prerequisite for carrying on the business of banking.

Under the provisions of the Banks (Shareholdings) Act, foreign shareholdings in an Australian bank are restricted to a maximum of 10 per cent of the voting shares, unless otherwise approved by the Federal Treasurer.

Foreign banks in Australia are also controlled by the Foreign Takeovers Act and the Reserve Bank Exchange Control regulations, which preclude excessive holdings by such banks.

The Australia and New Zealand Banking Group told the inquiry that despite these controls, foreign banks had achieved an active and direct interest in Australia.

According to the ANZ Group, some 77 foreign banks have received approval to open representative offices in Australia.

The ANZ's submission claims that the permissible activities of such representative offices appear to be widely interpreted, and that these offices have featured in the increasing use by Australian companies of overseas financing, either by way of eurodollar syndications or direct offshore lending.

Some offices of foreign banks, the ANZ says, have also been active in arranging standby letters of credit from their head office to support inter-company Australian dollar financing.

Many foreign financial institutions have also acquired substantial equity interest in local finance companies and merchant banks, in which the representative offices supervise the activities of local affiliates.

The ANZ told the inquiry that 44 of the 100 largest banks in the world already have an operational presence in Australia, with foreign sources accounting for a substantial proportion of total finance company ownership.

Finance companies are a major fundraiser in the

Australian market, with borrowings around \$A10,000 million at the end of 1978.

Foreign ownership of merchant bank subsidiaries is even more significant.

With a population of only 14 million, Australia lacks the substantial domestic deposit base of British or European banks. The ANZ therefore believes that the licensing of foreign banks to enter the domestic trading scene market will only fragment the market without increasing its size.

But should the Australian Government decide to permit the development of a major international finance market within Australia, the ANZ recognises that foreign banks would have a function in such a market, on the basis of a limited or offshore licence as applies in Singapore.

The argument that foreign banks will be too competitive and acquire a destabilising share of Australia's domestic market was firmly rejected in

a submission by Citibank of New York.

It points out that two foreign banks have been operating as licensed banks in Australia for years — the Banque Nationale de Paris and the Bank of New Zealand.

Citibank says that, given its large fundraising networks, and close traditional ties to Australian customers, it is "almost a foregone conclusion" that the major Australian trading banks will remain dominant despite the entry of further foreign competition.

Its submission concedes that most of the world's major banks have established representative offices in Australia, but says approval for their establishment typically precludes them from engaging in any form of banking business such as receiving deposits, granting loans, issuing bills, establishing letters of credit, or dealing in foreign exchange.

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"Noble" vegetable scrubs up

by Belinda Gillespie

POTATOES have never been an up-market vegetable. Somehow the slogan "buy a bigger bag of potatoes" seems unlikely to do for spuds what it did for cheese, with the exhortation to buy a bigger block.

Nevertheless, the Potato Board recently launched itself into a four-week marketing drive. Like past promotions of potatoes, this was a low key affair.

Board liaison officer Jack Hume, says that in the past, brochures emphasising potatoes' nutritional value for low cost have been released from time to time.

A booklet on "Slimming with potatoes," Allison Rolat's "Twelve tempting recipes," and other educational publications have carried the potato message.

Staple foods generally are not highly promoted. And potatoes, relegated to obscure corners in the supermarket, sell at a steady rate in plain brown wrappers to consumers whose needs fluctuate little.

Potato men are apt to refer to their product as a "noble" vegetable, and eulogise its long history, nutritional worth and culinary virtues, in the conviction that the product's merits need no hard sell.

Paradoxically, processed potatoes are among the most marketed of all foods.

Crisps are a snack food par excellence, packaged, flavoured and promoted to the ultimate degree.

They go with the contemporary habit of eating for fun, not for hunger, and symbolise parties and good times.

About 20 per cent of the potato crop goes into processed form, according to potato board estimates.

The various sectors of the industry won't divulge the quantities they use. But the proportion of the crop going into frozen and other convenience foods, french fries for fast-food and takeaway bars, crisps and other potato-based snacks, will inevitably grow, as New Zealand continues to follow overseas trends towards eating out and convenience foods.

Most fish and chip shops and takeaway bars buy their chips pre-cut and pre-fried, needing only a quick pass through hot fat to bring them up to golden-brown customer requirements.

Similarly, there is an increasing trend among hospitals and other large institutions to buy pre-peeled



potatoes, or at least to centralise preparation facilities for a number of institutions.

But even the naked potato itself is being called on to upgrade its market image. Ralph Parsons, marketing head for Woolworths, warned vegetable growers at their 1978 conference that supermarkets are "just as happy to sell rice as a substitute for potatoes, just as happy to sell dehydrated potatoes as against fresh, and just as happy to sell frozen french fries or frozen potato gems, or even heat and serve meals."

Parsons questioned whether growers of fresh produce were doing enough to market their product, and spoke of the rapid change in consumer purchasing, from "farm-fresh" into convenience foods.

New packaging regulations in 1975 required that growers' names be put on the packages. And the Potato Board suggested the time had come for growers to give their product a better quality image — starting with a readily identifiable package intended to inspire brand loyalty. But recent "Consumer" research found that many packs are not properly labelled, and "Carp" last year succeeded in prosecuting a firm for selling unlabelled sacks.

The advantages of washed potatoes have been pointed out to growers. Canterbury growers whose crops were affected by the nematode cyst, had to wash potatoes destined for sale outside their area, and found that customers preferred the clean potatoes, regardless of the extra cost.

A glut of potatoes since 1977 has kept the cost down, and they remain a cheap staple food in a world of rising prices.

Potato Board secretary, Ted McHugh said the recent four-

week promotion of potatoes seem to have helped relieve the glut, though a survey in supermarkets has yet to be undertaken.

The "modest expenditure" (just over \$4000) on radio advertising in a previous period of over-supply — "a period when the market really needed a lift" was well worth it in the 1977-78 season, according to the annual report.

The board finds that publicity projects always create a demand for recipe pamphlets — "further evidence that if potatoes are cheap and plentiful, this is a fact to be advertised and not a reason for advertising."

The Potato Board's function is simply to maintain supply, not to push the potato for all it's worth, thus any radical changes in consumer perception of the humble spud are unlikely.

But if some entrepreneur were to put muscle into marketing the potato, it could shed its earthy image and be transformed into a glamour vegetable almost overnight.

Like cheese, before the Dairy Board started promoting it a few years ago, potatoes now are an essential food only noticed when not there.

Scrubbed up, attractively packaged, and with their gourmet properties and healthy, slimming virtues drummed insistently into consumers not just in times of over-supply, but all year round, potatoes may yet make a come-back.

Expert defends crisp on its vitamin value

WHAT passes as an adult party snack is rated as junk food by children. Critics of the contemporary diet from as far as juvenile's love of crisps or french fries, yet rate potatoes highly when eaten as part of a meal.

The idea that frying a food in fat, flavouring it and adding up in an attractive pack takes away its nutritional value is supported by fact.

Magnus Pyke, the British nutritionist who visited New Zealand earlier this year, in a "defence of popular taste" praised the crisp for its protein and vitamin content and claimed that "hungry children can easily choose a crisp snack."

Weight-conscious and hypertension-prone adults have cause to be wary of the salt-laden, fat-soaked chip the children with high energy needs.

Potatoes were once one of the most important foods in the New Zealand diet, eaten at the three meals of the day in the century.

Tastes changed, and consumption dropped from around 450g a head each day in the 1880's, to about 140-150g daily by the 1950's, and have remained static for the last 20 years — unlike the other starchy staple, bread, which has continued to decline slightly.

Once rated mere starch, potatoes are now considered among the healthiest of foods, and nutritionists would like to eat a lot more of them.

There seems to be an inevitable tendency for people to eat more fat and less carbohydrate as their incomes rise — and camembert and creme caramel have greater allure than porridge, steamed pudding and potatoes.

But potatoes are bulky, satisfying, low in fat, high in vitamins and, gram for gram, contain fewer calories than steak, cottage cheese or bran flakes.

They also have impressive culinary properties, being unknown to the average Kiwi palate, but highly rated by French who have developed over a hundred classic recipes for them.

Potato Board fights for quality

THE Potato Board was set up under 1950 legislation. Its main function is to ensure an adequate supply of main crop potatoes.

It had the power to enter into contracts with growers for this purpose, and to collect a levy and compensate for unsold main crop potatoes — in effect, a minimum guaranteed price scheme which helped stabilise plantings.

With improved varieties, new methods of pest control and more mechanised production, as well as a shift in production to the populous North Island the levy and compensation scheme drew fire for several reasons.

It created surpluses to the detriment of growers, and encouraged them to market below-grade potatoes and hold good ones for compensation. A revised law — the Potato Industry Act 1977 — provided for a reconstituted board with greater producer representation, and one Government-appointed member to represent consumer interests.

Under the new Act, a scheme intended to keep below-grade potatoes off the market was brought in.

The old contract system covered only main crop potatoes — those coming on to the market between March and November each year.

Under the new law, which covers all potatoes, all crops of 0.5 ha or more have to be registered with the Potato Board, and growers no longer benefit from the levy and compensation system.

This is the first year in which the system has been fully implemented.

There may be some feeling that the baby went out with the bath water when the board ditched the old contract system. "... the only weapon the board had to influence plantings, and with nothing to replace it some difficulty could be experienced in maintaining a stability of area..." said the board's annual report.

To protect the consumer from practices such as the selling of unidentified, low-grade potatoes off the backs of trucks, and growers from unfair competition, the Potato Board earlier this year tried to get the Government to pass regulations which proposed minimum levels of quality.

The regulations were supported by both growers and retailers, but the Government threw them out, claiming they were "an insult to consumers' intelligence."

Running to 17 pages, the regulations went into detail such as a minimum size of 25mm in diameter "measured at right angles to the



ROB TALBOT...not happy



SIR BASIL ARTHUR...noted first victim

horizontal axis."

But without controls to stop damaged or slug-eaten spuds being sold as first-grade

produce, the consumer is bound to suffer.

Sir Basil Arthur, Opponent spokesman on agriculture, noted that the first victim of the Government's potato enterprise policy was a staple food — the potato.

Meanwhile, Jack Hume of the Potato Board is still pursuing the idea of regulations, with the help of Agriculture Secretary, Rob Talbot.

was not happy with the Government decision. A voluntary system whereby growers who comply with minimum standards use a logo, or "potato mark" on their packages, is under consideration.

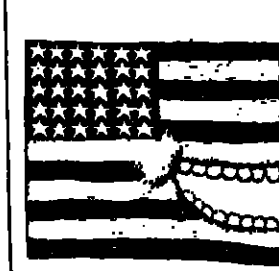
New Zealand is a major exporter of potatoes, mainly to the Pacific basin. Small quantities are also exported to Malaysia and Indonesia.

A shortage in Europe in 1977 created a new export opportunity, and about 500 tonnes went to England, followed by 10,000 tonnes in 1977, mostly from the Rangitikei-Manawatu area.

The British demand has continued, but exports to the Pacific area have been good this year — more than 500 tonnes already from Rangitikei-Manawatu, compared with less than 4000 tonnes

Inflation poses dilemma for US Reserve Bank

Economics Correspondent



THE AMERICAS

PAUL Volcker, newly named chairman of the United States Federal Reserve System, made his first Congressional testimony the other day to discuss the proper role of monetary and fiscal policy in dealing with the recession.

The Federal Reserve System (the FED, as it is affectionately called), has a primary responsibility to make monetary policy. It attempts to control the quantity of money and interest rates.

Yet Volcker was called on to testify on the subject of fiscal, rather than monetary, policy.

This incongruous situation occurred because of the seriousness of the dilemma now facing the US Government in getting the American economy back on its feet again.

The recession has been characterised by low growth, rising unemployment and unstable and rising inflation.

Should the Government adopt expansionary fiscal and monetary policies and risk further increases in prices — or should it adopt a more restrictive stance, keeping prices down but possibly worsening the employment situation?

A similar dilemma is facing New Zealand policymakers. But New Zealand also has an unstable balance of payments situation to contend with.

According to Volcker, "surveys and other evidence indicate that the most pressing economic concern of the American people is the persistent and rapid rise in prices."

Volcker goes on to describe the consequences of "virulent inflation" such as exists in the United States today.

"To be sure, the impact of inflation is uneven. Those on fixed incomes suffer, while some people who are well positioned, either by clever design or by good luck, do manage to increase their wealth. Even for the fortunate, however, such a result is at best precarious, frequently built on heavy indebtedness or highly speculative investments."

"But these capricious effects on individuals do not capture the insidious and debilitating effects of inflation and inflationary expectations on our economic performance and growth prospects. It is not entirely a coincidence that we can observe in these recent inflationary years a declining tendency in the profitability of investment."

One result of the American economy's poor price performance which is obvious to New Zealanders is the continuing weakness of the US dollar in foreign exchange markets.

The cumulative decline in the dollar has added an important element of uncertainty and instability to world economies.

And the fluctuations in the US dollar have fuelled recent moves by the oil producing countries to review their price increases. As oil contracts are priced in US dollar terms, declines in the dollar lead to lower returns to oil suppliers.

Because of the highly distressing effects of inflation, Volcker warned Congress against expansionary fiscal measures as a means of getting the United States economy out of its current recession.

While the traditional response throughout the postwar period to any prospect of declining production and rising unemployment has been to shift monetary and fiscal

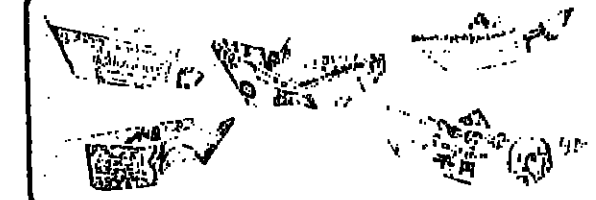
demand as a way of stimulating employment and growth, they risk adding to inflation.

On the other hand, if restrictive policies are adopted, prices may stabilise but unemployment could grow.

But to Volcker, this "dilemma seems more apparent than real. Premature stimulative actions could well prove ineffective rather quickly and even counterproductive as higher prices rather than real growth, in more uncertainty rather than less."

"Ultimately the perceived 'trade-off' between unemployment and inflation would only be worsened."

Volcker commends moves in the direction of fiscal restraint by the United States Govern-



EXCHANGE MARKET...US dollar weakens.

ment. "These have been a key ingredient in setting the stage for a successful anti-inflationary effort. Substantially progress has been made in the past year toward reduction of the federal budget deficit. Potentially more significant, in terms of the longer range outlook, is the sense of greater control on spending that has been achieved by the efforts of Congress," he said.

Interestingly, Volcker may need to get his own house in order after advising the Government on fiscal policy.

Milton Friedman, the noted American economist, believes that Volcker (in his role as chairman of the Federal Reserve System) can use monetary policy tools more effectively to stem the growth in inflation.

In Friedman's view, unstable and rising monetary growth has been the major reason for the correspondingly unstable and rapidly rising

inflation of the seventies. By following a goal of gradually reducing the growth rate of the money supply by controlling the monetary base, the FED could bring about more stable price changes.

With the right timing, fiscal measures could be used to expand output and employment while monetary policy is used to control inflation.

The effects of rapidly rising inflation are certainly undesirable. But before policymakers in the United States take measures that may add to the numbers unemployed, they should determine whether monetary policy has been too accommodating.

With private sector credit growing at nearly 30 per cent until recently, this has clearly been the case in New Zealand.



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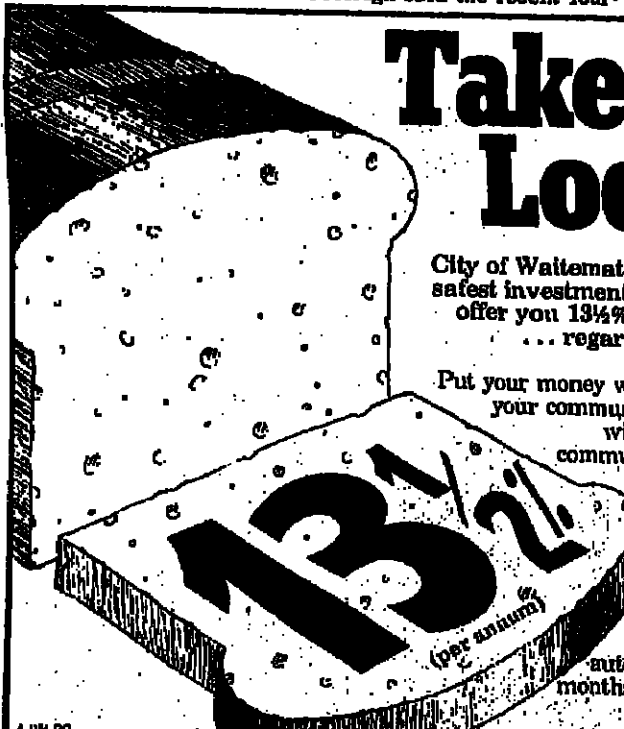
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Local film makers abandon legal battle

by Helen Vause

A SMALL group of local film makers seeking an exhibitors' licence to show New Zealand made films, in the face of strong opposition from the theatre chains and others, has abandoned its legal battle.

The group, Concert Promotions and Associates, put its case to a Films Licensing Authority Hearing in August (see NBR, September 5). They wanted an exhibitors' licence for His Majesty's Theatre in Auckland and the Theatre Royal in Christchurch to show New Zealand or Australian made films only.

Objections to the application came from Kerridge Odeon, Amalgamated Theatres, Masters Independent Theatres and Jan Grafstad, Independent exhibitor of Auckland.

The hearing was adjourned after counsel for Concert Promotions, Paul Cavanagh, presented their submissions. Concert Promotions subsequently withdrew the licence application after coming to an arrangement with Amalgamated Theatres over the screening of a local film now in production.

Although the matter had been settled privately, the Film Licensing Authority reconvened the hearing to give the objectors the chance to publicly counter allegations made earlier.

Amalgamated had asked for the hearing to be continued for this reason. Films Licensing Authority secretary Genevieve Orr told NBR: "It was a joint ministerial and departmental decision to reopen the hearing because the licence application had far reaching implications. There is no provision in the act (New Zealand Film Commission Act 1978) for or against doing this. The objectors still wanted to put their case but the applicants also wanted a hearing to formally withdraw even though they didn't have to do that through a hearing."

In its initial submission, Concert Promotions Ltd and Associates had made some strong allegations over the treatment of New Zealand films by the theatre chains.

They claimed "The New Zealand Cinema Industry is dominated by the interests of foreign producers who exercise a monopoly control of first

release houses in this country "and"... all New Zealand films shown in this country since 1977 have had their runs curtailed at a time when they were still enjoying substantial business at the box office and only because the theatre chains had contractual commitments to show foreign films thus necessitating the replacement of the New Zealand film then on exhibition."

A case in point, they claimed, was the local film "Middle Age Spread".

The objectors wanted to challenge these claims.

At the reconvened hearing counsel for the objectors, David Williams said that because the applicants had accepted an offer there would not normally be need to say anything further. "However, counsel for the applicant launched a wide-ranging attack on Amalgamated Theatres and Kerridge Odeon, which contained numerous factual errors and inaccuracies and gave an entirely false impression of the attitudes of these two companies towards a production and promotion of New Zealand films", he told the hearing.

"The background to the film which was at the heart of the application should be mentioned. A few days before the previous hearing, Amalgamated was approached by John Barnett who is associated with the applicant and for the first time informed that the applicant wished to obtain a licence primarily to show a children's film called "Nut Case" to be produced in New Zealand.

"It was desired to show this film during the Christmas Holidays 1978-80. Amalgamated was informed that the film had not been made and indeed its production had not commenced although this was to take place shortly.

"What was sought from Amalgamated was a guaranteed reserved space for the showing of the picture in December... Amalgamated has always taken the same approach it takes with overseas films, namely that it must see them and evaluate them before making any commitments."

The arrangement made between the parties before the reconvened hearing was that Amalgamated would consider "Nut Case", once viewed, for



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screening during the May School holidays.

It should be noted, however, that at no stage during the first public hearing was the screening of "Nut Case" argued by the applicants. Rather they were arguing over the screening treatment and runs of local films overall.

Williams said: "It appeared to Amalgamated that Barnett was seeking preferential treatment for New Zealand films. While

Amalgamated have given their solid support in a variety of ways to the promotion of the New Zealand film industry there are some limits beyond which it cannot reasonably be asked to go.

"The various allegations made by saying it was suggested that the major exhibiting companies, Amalgamated Theatres and Kerridge Odeon, were dominated by their foreign associate companies, had no contractual freedom to distribute New Zealand films, and had in the past wrongfully curtailed showing of New Zealand films. All these allegations are quite untenable."

He said local films shown in Amalgamated Theatres included "Off the Edge", "Wildman", "Daggy Day Afternoon", "Sleeping Dogs", "Solo", "Angel Mine", "Skin Deep" and "Middle Age Spread."

"In each case film hire

terms and release dates were negotiated in exactly the same manner as contracts made with major overseas producers. In fact, more time has been spent in discussions regarding the release of their product than is normally spent on releases from overseas suppliers.

"The film hire contracts for the various productions provided for different methods of determining a terminating season and in each case these were adhered to."

He said the only exceptions were with "Wildman", "Daggy Day Afternoon" and "Middle Age Spread."

"In the first case after the first few days of release it had to be accepted that public reaction was not good. A mutually acceptable decision to terminate was arranged."

"In the case of 'Middle Age Spread' when the bookings were made for Auckland and

Wellington releases, it was explained and accepted that these bookings were subject to a firm termination date because of previous bookings."

To allegations that contractual commitments prevented the local chains from choosing which films they showed, Williams said releases were judged on merit.

Counsel for Concert Promotions, Paul Cavanagh did not respond to the claims brought by Williams.

He told NBR he did not wish to prejudice the case already made.

John Barnett said the group's silence at the hearing did not mean that he necessarily accepted the counter claims.

Tycoon part teaches actress little

Christchurch Correspondent

LYNETTE Davies looks like a million dollars but unlike her stage Davinia Prince, the business tycoon of "The Foundation" an ATV series running on TV1, she hasn't got that sort of money.

"I don't have any investments apart from a small insurance policy," she says apologetically, without the scathing tone Davinia would have used.

Neither rich nor a bitch, the Welsh actress fears however, that women business executives could make the mistake of modelling their attitudes on Mrs Prince rather than Miss Davies.

"Mrs Prince can be a strong person. I didn't like her values, the way she used people. She was ruthless and a pain. A lot of women in business may think they have to be as strong."

But the blonde under the red beret agrees with the old business adage about women: "To be a woman in business, you have to work like a dog, look like a girl, act like a lady and think like a man."

"That's how men see you in business. It's hard road to the

top for women. But it's changing."

Women's lib isn't big with Davies. "If women are doing the same job as men they should earn the same kind of money."

In the theatre she's never faced a chauvinist attitude. Born in a small Welsh village, the daughter of a customs excise officer, she was four years with the Royal Shakespeare Company before television.

"The Foundation was very escapist. Davinia couldn't have got away with as much in real life. I didn't visit the City of London myself to prepare for the role but Richard Gregson, who wrote and created the series did his homework."

"We had a very short time to memorise each of the 13 episodes in the two series, recording each one in about eight or nine days so there was a certain amount of ad-libbing. But the business scenes had to be accurate or someone from the City would ring up ATV."

"Once we had to re-shoot an episode when we realised we had used the name of a real company for one we had going bankrupt."

Lynette concedes that she



LYNETTE DAVIES

isn't interested in big business and insists "Mrs Prince" didn't toughen her. "But I was getting \$1000 an episode at the start and that went up to \$2000 so I must have picked up some of the clues," she laughs.

"People have this view actresses are well off. It's a myth. Taxes take 90 per cent and the agent 15 per cent. I was better off after "The Foundation" but not much."

"I've been able to afford central heating in my home."

The Rolls Royce in the series cost \$200 a time to hire. The first two episodes cost \$75,000 to make. They are cheaper once the set is established. Then there is the cost of the clothes... evening dresses \$80, \$60, \$200 to \$300 in pure silk shirts \$200 each.

"The men wore the suits from beginning to end of 20 episodes so when I said on they say: 'There it is the walking budget'."

Lynette bought the costume from ATV at half-price. There is a "Davina" outfit, character and the actress' again. Not everyone has survived the vagaries of acting as well. Yet when Davies "the love of it" acts for British Old Vic even she can be money.

"The highest wage in my repertoire is \$180 a week. My flat in Bristol costs \$4 a week while I've also a house and mortgage in London."

Financial realities for businessmen launching new stage shows in London include the "terrible" impact of VAT. "A 15 per cent increase in the price of theatre seats has affected ticket sales and coupled with rising overheads, good theatre seats in London are now costing \$16 to \$18."

Some theatres still play packed houses booked far in advance, amongst them the Stoppard's latest play "Night and Day" with which Davies will begin a New Zealand and Australia tour next month.

Stoppard is Britain's most famous contemporary playwright but his success is also tempered by costs.

Davies rates the top price for the New Zealand tour of \$9.99 as very attractive. "I paid \$14 to see the play in London and that wasn't the best seat in the house."

The New Zealand production of "Night and Day" will be British co-star Donald Sinden in Christchurch's town hall complex October 15. The play will run for two weeks there and in Wellington.

The major expense of the production, which is being managed by New Zealand promoter Stewart Macpherson (Stetson Productions), is the set which was designed by Tom Tomlinson and built in Wellington by Doug Boy of the New Zealand Ballet and Opera company.

In-house processor links with bureau equipment

by Stephen Bell

LINKING of word and data processing is an important step towards full automation of office systems. At present, though, it remains largely a much talked about theoretical concept in New Zealand.

One of the first organisations to have taken the plunge is the Southern Cross Medical Care Society, which claims to be one of Auckland's word processing pioneers.

Its link is in line with another well-known and further advanced DP trend; the linked use of an in-house processor and a computer bureau.

One of Southern Cross's two IBM 6440 word processors is linked to the Idaps IBM 370 bureau equipment, which the society has been using for over five years.

Biggest use of the link is to send out "personal" communications to the society's members. Mailing of letters of various types, as well as cheques are a big part of its workload. The 6440 can produce these at up to 92 characters per second, but it needs a list of names, addresses and other variable information to insert in the documents.

It clearly makes sense to use information already on the Idaps files, rather than laboriously building up another file. Hence the link. The Idaps processor "sees" the system as equivalent to a card punch, and its programs output the information to it in the normal way such a punch is handled on a large system; the required information is put on a "spool file" on disc. On request from the System 6 end of the link, the spool file is output over the communications line onto one of the System 370's diskettes.

Communication can then be broken and the information is there ready for a word processing run either on the on-line machine or the off-line one.

The procedure seems rather indirect, but has the advantage that the information does not have to be processed in real

time; it can be retained, either in a "queue" of spool files in the main processor, or on the System 6 diskette, until a suitable time.

According to Peter Smith, the society's chief executive, Southern Cross has long felt that DP services should be exploited as fully as possible, so as to gain maximum administrative value from the computer system. This is particularly true of the paperwork.

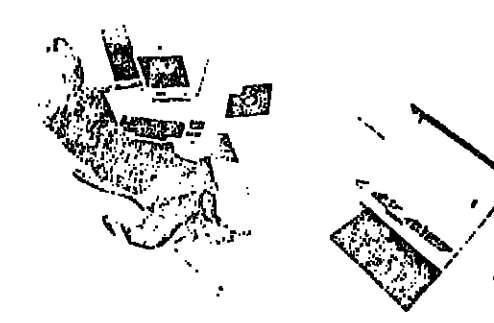
"Ours is essentially a paper-moving business", says Smith. "Anything we can do to reduce the throughput or increase productivity must produce benefits."

The society certainly has a large workload. The number of claims paid by Southern Cross exceeds those made upon the Accident Compensation Commission and the Society continually works to extend its range of health benefit schemes, for both company and individual participation.

As well as communicating with its members, Southern Cross must deal with doctors, sending out regularly updated lists of the sum granted to cover specific operations, as well as details of claimants made. Even with this heavy workload, there is still spare printing capacity on the two ink-jet printers, says assistant general manager Kevin King. The screen workstations, though, are loaded to full capacity.

Word processors have come under heavy fire recently from trade unions for contributing to the unemployment problem (NBR, September 26). King admits that take-on of the machines has "substantially" reduced his typing staff, but stresses that it was a matter of not replacing the staff who left, rather than actually dismissing anyone.

As well as increasing efficiency, King maintains, the word processor has made communication with members more "personal". "By its nature, a standard letter is generally very impersonal, sometimes despite the insertion of an individual's name



IBM 6440... 92 characters per second.

and address", he says.

He agrees that the day will doubtless come when the recipient looking at a smart "top-copy" letter will think "just another word processor". Even then, though, the letter will have the advantage of being individually signed, he says; cyclostyled letters have cyclostyled signatures.

With a higher rate of production of letters, "we are now able to use standard letters for members in situations you might expect would require a telephone call or a series of investigative and explanatory letters", says King.

A typical example is the standard letter to some members claiming benefits for

surgery. Recovery of the anaesthetist's fee is allowable, but members frequently forget to claim it.

In this case, when the cheque and addressed envelope are produced, a standard letter is generated, which essentially says: "Dear Mr Jones, Here is your cheque. You appear to have forgotten the anaesthetist's fee, but we have calculated the correct amount payable, and have added this sum to the cheque covering your other benefits."

Feedback from members indicates that they appreciate the individually "tailored" letters. King even claims that word processor generated debt reminder letters have produced a material improvement in the society's credit control.

Southern Cross intends to expand the use of the WP system into more of a "processing" role, accumulating appropriate statistics on site. Already, the

System 6s are effectively doing a billing application for the Norfolk Islands. Charges in these cases are flat rate and no calculation capability is required, says King.

Enhancements are in hand to the software. The routine Idaps uses to insert WP control characters into the data is to be re-written as a standard utility, making it usable in future systems of a similar type.

Idaps has received no further firm approaches about on-line word processing, but several firms have been to look with interest at the Southern Cross configuration.

Final note for people who know Auckland; yes, Idaps and Southern Cross are next door to one another in Grafton Road, but this is of little consequence for communications. The system would be equally feasible with a more remote user, said Idaps spokesman Don Jeffries.

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